



# MARICOPA COUNTY SHERIFF'S OFFICE

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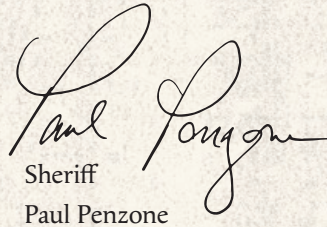
# MESSAGE *from the* SHERIFF



The annual report provides our community with the information that reflects the MCSO mission and annual accomplishments. It is a reflection of who we are in this place and time, the challenges and the accomplishments, the present with a focus on the future. Most importantly, this annual report was created for you. The summaries, images and story is yours.

There will come a time, it may be as soon as tomorrow, or 10 years from now, when you will hand this book to a loved one. I hope that when that time comes, you do it with a sense of pride, because you were part of something greater than self. You stood tall in the face of danger, criticism and unrest. You helped rebuild an organization after going through the most severe pandemic in our lifetime. You stayed true to the mission because you believe that public safety and public service are a selfless legacy with very little reward or recognition. Yet, its rewards are greater than any monetary benefit.

Thank you for your hard work, dedication and commitment to service. We are oneMCSO and I am proud to be a part of this team.

  
Sheriff  
Paul Penzone

“  
*This annual report was created for you.  
The summaries, images and story is yours.*”



# MISSION, VISION & VALUES

## MISSION

*Working together to safeguard our communities.*

## VISION

*Ensuring MCSO is a leading law enforcement agency, united with our community.*

## VALUES

### **Honesty**

We are truthful in our words and actions.

### **Respect**

We embrace the diversity of our community.

### **Humility**

We are committed to learning from and serving.

### **Trust**

We believe trust is the foundation of our relationship.

### **Perseverance**

We are in the constant pursuit of excellence.

### **Unity**

We are working together toward a common goal.





# ONE MCSO



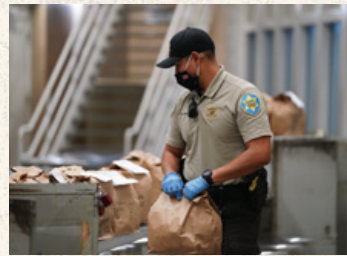
# SHERIFF'S TRAINING CENTER



# 4TH AVENUE JAIL

The 4th Avenue Jail remains one of the safest and securest jail facilities. The jail's unique design allows it to house maximum and above level classifications of inmates in a manner that limits inmate contact with staff, yet provides constitutional levels of custody, programs and medical services. The jail's proximity to the Downtown Phoenix courts also limits inmate contact with the public. The facility did see an overall increase in average inmate population in 2022, hovering around 1,700 inmates in custody daily.

The 4th Avenue Jail, along with the rest of the Office, battled the ongoing pandemic and a multitude of other challenges inherent in public service work. 4th Avenue staff continued to house and monitor a large segment of medical observation and quarantine units due to precautions associated with the pandemic, but also prepared more inmates for in-person court appearances as guidelines for when an inmate could appear via video were altered. The 4th Avenue staff were the epitome of "do more with less," and rose to each challenge they faced with exuberant enthusiasm, many times illustrating that we are part of a larger family, and embodying the ideals of oneMCSO. Aside from day-to-day activities, the staff organized and carried out the 12th annual toy-drive, which benefited children at the Valleywise Health Medical Center.



## 4TH AVENUE STAFF INITIATED OR COMPLETED

Nearly **800** incident reports  
Over **350,000** video visits

**13,000** in person legal visits  
Over **70,000** inmate requests



# AVIATION SERVICES DIVISION

The Aviation Services Division (ASD) provides air support to all areas of the MCSO. The Division is divided into three sub-sections to include Rotor-wing, Fixed-wing and Maintenance sections.

The primary function of the Rotor-wing section includes search and rescue as well as direct support of law enforcement functions where an aerial platform is beneficial or necessary. This includes patrol support, technical rescue, surveillance, transportation, command and control, traffic or disaster management, communications, and aerial photography.

The primary function of the Fixed-wing section is the extradition of out of state inmates back to Maricopa County for criminal prosecution. The fixed wing aircraft perform regional extraditions for the entire western United States, west of the Mississippi River.

The Maintenance section oversees, manages and ensures all MCSO aircraft remain airworthy and safe to operate and that inspections and maintenance are performed in accordance with Federal guidelines.



## STATS BY SECTION

### Rotor-wing:

Flight hours: **675.5**  
 Missions: **676**  
 Subjects rescued: **205**  
 Technical rescues: **129**  
 Search and rescues: **79**  
 Patrol/patrol assists: **162**  
 Searches: **152**

### Fixed wing:

Flight hours: **795.1**  
 Extradition trips: **146**  
 Warrants cleared: **178**  
 Inmates moved: **202**  
 Miles flown: **99,344**  
 Savings vs. commercial: **\$193,010.35**

### Maintenance:

Repairs completed: **128**  
 Inspections: **114**  
 Major overhauls: **1**



# ANCILLARY *and* INSTITUTIONAL SERVICES

The objective of the Ancillary and Institutional Services is to provide support to the Custody Bureau and to assist in the operation of a safe and constitutional jail system. The Division consists of several units such as the Central Mailroom, Custodial Services, Custody Bureau Hearing Unit, Prison Rape Elimination Act (PREA) Unit, Inmate Library, Distribution, Inmate Canteen, Inmate Legal Services, Inmate Laundry, and Limited English Proficiency Unit (LEP). These units provide continuous support to all the jails daily.



## **Distribution**

In 2022, Distribution drivers delivered approximately 920,000 inmate meals to all jails. They also delivered and picked up all inmate laundry, inmate canteen, and delivered ice, water, and other supplies throughout the organization. They have also picked up over 250,000 pounds of donated items that were used for enhancements in the jails and for the inmates.

## **Inmate Legal Services (ILS)**

In 2022, ILS provided services to MCSO inmates and ensured that MCSO provided a constitutional level of court access to inmates by assisting them with legal mailings, legal research requests, and court filings. ILS also assisted inmates with various other legal tasks that they cannot fulfill themselves while in custody. ILS assisted inmates with over 9,258 court and legal mailings and provided over 22,400 legal forms. ILS directly assisted with over 4,377 inmate research requests.

## **Inmate Canteen**

Inmate Canteen provides services to inmates by giving them the opportunity to purchase food and hygiene items. In 2022, Inmate Canteen sold over 141,284 canteen items and brought in a revenue of \$8.3 million dollars. The proceeds are used to fund programs, products, and services that directly benefit the health and well-being of our inmate population.





### **Custody Bureau Hearing Unit (CBHU) and PREA**

In 2022, the Custody Bureau Hearing Unit and PREA section continued to ensure due process rights were met, applied appropriate disciplinary sanctioning, and conducted proper investigations when warranted. These areas ensured that not only were inmates rights being upheld but that our employees received efficient and timely conclusions to their investigations. After three years of research, legal opinion, and changing case law, new policy and procedures were enacted to empower line staff to impose sanctions in real time, in their housing units. MCSO resolved over 97% of inmate grievances prior to reaching the External Referee level.

### **Inmate Custodial Services**

Inmate Custodial Services continued to maintain MCSO jails and administration areas clean throughout this past challenging year. The Custodians spent countless hours cleaning and sanitizing cells, shower areas and offices.

### **Inmate Library**

In 2022, our Inmate Library provided 59,345 books and magazines in English and Spanish to our inmate population. They also received over 185,000 donated books and magazines to enhance the reading material available to inmates.

### **Inmate Laundry**

The Sheriff's Laundry launders, folds, and delivers thousands of clothing garments, bedding, and towels to all inmates in custody. Inmate Laundry upgraded to state-of-the-art equipment to provide better services to all MCSO jails.

### **Central Mailroom**

The Central Mailroom processes and delivers hundreds of thousands of incoming and outgoing mail. During the year 2022, the Central Mailroom intercepted and prevented a total of 161 pieces of mail that contained narcotics from entering the jails, using new equipment to assist in the detection of drug-soaked mail.

## **STATISTICS**

Disciplinary action reports:	19,387
Grievances:	3,265
External grievances:	534
Preliminary inquiry reports completed:	583
PREA reports taken:	395



# BUREAU *of* INTERNAL OVERSIGHT (BIO)

The Bureau of Internal Oversight (BIO) assists the MCSO in accomplishing its mission by evaluating processes and providing recommendations for improvement. BIO's strategic efforts are designed to communicate findings that aid supervisors in the management of personnel and resources. BIO is comprised of Early Intervention, Audits and Inspections, and the Traffic Stop Analysis Unit.

## Early Intervention Unit

The Early Intervention Unit (EIU) supports effective supervision, detects, and prevents individual-level, unit-level, or systematic problems within the Office to uphold the highest standards of lawful, ethical, and professional police practices. The MCSO Early Identification System (EIS) has evolved since its inception and has become one of the most robust EIS in the country. EIU staff processed, and quality assured 60,659 incidents. This year EIU completed the upgrade of the EIS system to IAPRO NextGen and developed the Threshold Analysis Project.

## Audits and Inspections Unit

The Audits and Inspections Unit (AIU) conducts monthly, quarterly, semi-annual, and annual inspections, as well as ongoing audits to improve compliance with Office Policies. The inspection process is a valuable and successful tool in achieving and maintaining compliance with various Office Policies and stipulations of the Court's Order.

During 2022, AIU completed 191 inspections, inspection reports can be found at [www.mcsobio.org](http://www.mcsobio.org). This year, AIU restarted facility inspections, added two new inspections, and began two new studies/analysis projects. The two new inspections were the Passenger Contact and Search Inspections. The studies include the Non-Traffic Contact Form Study and BIO Action Form Study. The BAF Study was completed this year and provided important findings regarding ongoing patterns and trends related to compliance issues.



## Traffic Stop Analysis Unit

The Traffic Stop Analysis Unit (TSAU) was created in July 2018 and focuses on traffic stop related data analysis. In 2022, MCSO in partnership with the vendor CNA, published the seventh Annual Traffic Stop Report that analyzed 16,680 traffic stops. TSAU formalized the Traffic Stop Monthly Report program where individual deputies are analyzed. The TSAU continues to work with employees to improve traffic stop procedures and bring MCSO closer to achieving organizational goals.



# INMATE CLASSIFICATION DIVISION

The Inmate Classification Division (ICD) is responsible for assigning security levels and housing types for inmates being held in MCSO jail facilities. The team works 24/7, 365 days a year to ensure the safety and security of inmates, staff and facilities.

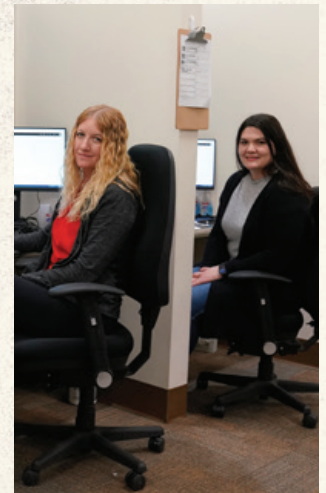
As the COVID pandemic persisted into 2022, there was a need to continue the daily housing meetings that were established in 2020 for COVID related housing needs. These meetings were implemented to manage appropriate COVID related housing for

inmates, and include the ICD, Correctional Health Services (CHS), and Custody Business Operations (CBO). In June of 2022, a new process was implemented to complete COVID testing on inmates during the intake process. It was through the collaboration of MCSO and CHS that this process was possible. ICD plays an important role as it is the division's responsibility to have a testing status for all inmates to ensure that inmates are housed appropriately. It has resulted in a significant reduction in COVID related facility moves that averaged of 1,376 per month to an average of 169 per month after the new testing process was implemented.



## STATISTICS

Initial classifications:	<b>40,780</b>
Reclassifications:	<b>10,203</b> inmates for changes in security level
Housing changes:	<b>13,580</b> inmates
Transfers:	<b>18,478</b> COVID related



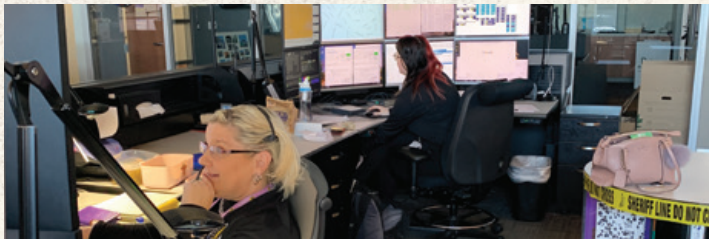
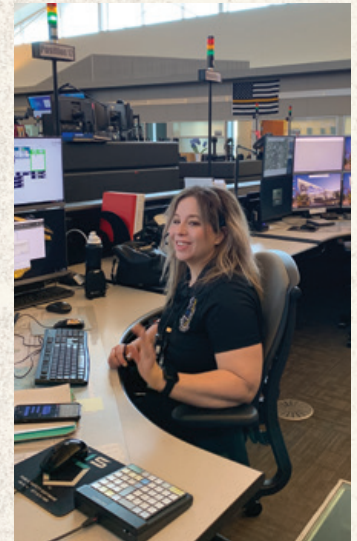
# COMMUNICATIONS DIVISION

The Communications Division serves our citizens 24 hours a day, 365 days a year. Our extremely dedicated and highly trained staff receives 9-1-1 and non-emergency calls for multiple communities and generates calls for service for deputy response. Serving as the first point of contact, our call takers and dispatchers routinely encounter citizens experiencing various degrees of life-threatening and high-stress incidents. The Communications staff obtains crucial information to ensure proper response and support. Additionally, our team coordinates with multiple agencies, including fire departments, other law enforcement agencies, the Department of Forestry, Palo Verde Nuclear Generating Station, Detention Medical Transport, and others, providing exceptional customer service.

In 2022, the Communications Division experienced staffing shortages, but our staff demonstrated exemplary professionalism and dedication in providing the same quality of service and support our community expects and deserves.

The Communications Division would like to recognize three members of our staff; Holly Camou, Mary Shaw, and Priscilla Barnes who all received the Community Relations Outreach Award for helping a foster child in need when he lost all his belongings.

This year, the Communications Division implemented a new mapping system called RapidDeploy, that enhances 9-1-1 locations and provides text to 9-1-1 capabilities.



## STATISTICS

- 804,216 calls received
- 192,594 9 1 1 emergency calls
- 611,622 administrative calls



# CONSTRUCTION *and* MAINTENANCE

The Construction and Maintenance Division (CMO) is responsible for all facility remodels, improvements, and repairs to MCSO facilities. Our objective is to provide all MCSO divisions a positive, service focused integration process to meet both organizational and individual needs while enhancing organizational productivity and individual satisfaction.

## Noteworthy Info:

- Completed annual site evaluations for every MCSO property to ensure maintenance needs are being met.
- Executed an annual contractor background process to ensure all contractors' employees are cleared to perform work in our facilities.
- Improved how we manage our vendors to better align with our goals to complete work efficiently.



## STATISTICS

- Responsible for **85** MCSO locations, encompassing over three million square feet
- Coordinated the maintenance of building, landscaping, and housekeeping concerns
- **70+** active projects that included major maintenance, tenant improvements, and furniture requests
- Coordinated **305** service requests for our Headquarters building



# COURT IMPLEMENTATION DIVISION



Compliance with the Melendres Federal Court Orders continues to be a priority for Sheriff Penzone and the Office. During the 2022 calendar year, the Office made progress in many areas and achieved a number of notable successes. The continued commitment and dedication of all MCSO personnel towards compliance with the Court's Orders is clearly reflected in the overall compliance ratings. The hard work has enabled the MCSO to continue asserting additional Paragraphs for "full and effective compliance" with the Orders. This means that we have complied with the respective Paragraphs, in both phases, for at least three consecutive years. Through our consistent efforts, the MCSO continues to demonstrate to the community we serve, the Parties involved in the case, the Court, and the Monitor that we embrace the positive transformational change and are adopting the requirements of the Order as best practice, making MCSO a leading law enforcement agency.

## STATISTICS

First order phase 1 – 99% compliance  
First order phase 2 – 79% compliance  
Second order phase 1 – 100% compliance  
Second order phase 2 – 93% compliance

Document activities that occurred during the third quarter of 2022,  
July 1 September 30, 2022 – 34th Monitor's Quarterly Report.

# COURT OPERATIONS DIVISION

The Court Operations Division (COD) is responsible for the coordination of mandated court appearances for inmates in the custody of the Maricopa County Sheriff's Office. Court Operations Detention Officers provide judicial security in the courtrooms conducting hearings and trials for in-custody defendants as well as processing defendants into custody that have been remanded to the custody of the Sheriff by the Court.

In addition, Detention Mobile Field Force (DMFF) operations are coordinated by the COD. DMFF is a group of Detention Officers, throughout the Detention Bureau, with specialized training and equipment who are prepared to mobilize during high-tension situations along with their Deputy counterparts to ensure safety and security of county buildings, assets, and the community at large.

In an effort to spread holiday cheer during the holiday season, Court Operations staff provided packages of homemade cookies and treats to the 35 Criminal Court Divisions staff and other County departments that work closely with the Division to help complete the daily mission.



## STATISTICS

- **136,414** – Inmates escorted to court appearances throughout Maricopa County
- **1,739** – Video appearance hearings
- **1,832** – Jail tablet hearings, to ensure inmates continued to have their court hearings when movement restrictions prevented their physical appearance in court
- **2,551** – Remanded defendants into Sheriff's Office custody were processed



# COURT SECURITY DIVISION

The mission of the Court Security Division (CSD) is to enhance the quality, security, and efficiency of the Courts through the dedicated effort and efficient management of our resources. The CSD provides a visible law enforcement presence to the Maricopa County Superior Court Complexes, protects the judicial staff, takes custody of warrant and remand arrests, and support detention staff. In addition, CSD deputies respond to emergencies and investigate any criminal activity associated within the court facilities. The Court Security Division currently staff the Downtown Court Complex, Durango Juvenile Court, Northeast Regional Court Complex, Northwest Regional Court Complex, and the Southeast Judicial District Complex.

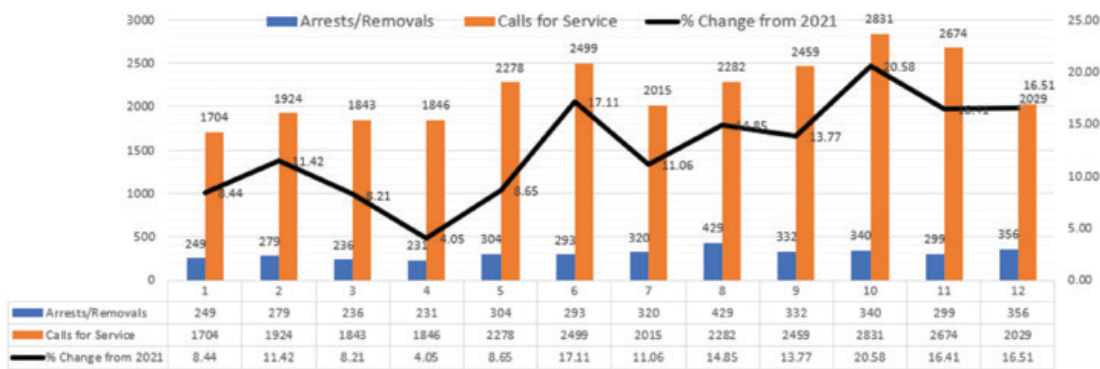
In 2022, the Court Security Division saw the lifting of COVID-19 restrictions and court operations are on track to return to full operational capacity.

During the elections in November, deputies assisted in maintaining security within the courts after normal business hours until all the voting polls closed. CSD provided security for the Maricopa County Board of Supervisors during the open forum for the public meetings regarding the elections results. CSD deputies also supported several security details involving election vote counts, court hearings on the State of Arizona Governor election results, and the funeral of a Superior Court Judge.

## STATISTICS

Court Security Personnel performed **3,668** warrant arrests and remands, responded to **26,384** calls for service. In addition to these calls for service, CSD deputies have investigated several threats made toward judicial staff and assisted in security operations for Chase Field and the ITR Booking and Detention Facility. All this in addition to their daily duties interacting with citizens requesting information and guidance as they conduct court-related business.

CSD Stats for 2022



# THE CUSTODY BUREAU INTELLIGENCE UNIT

It is the mission of the Maricopa County Sheriff's Office Custody Bureau Intelligence Unit (CBIU) to gather information from all sources in a manner consistent with the law. To analyze that information to provide tactical and or strategic intelligence on the existence, identities, and capabilities of criminal suspects and enterprises. To improve the safety of our facilities, further crime prevention and enforcement objectives/priorities identified by MCSO.

In the year 2022, we saw the return of the Academy Facility Searches. These searches are a combined effort of the Training Division, CBIU, Facility Staff, and the Special Response Team.

These are a great tool used to not only instruct the new recruits in the proper pat, strip, and cell search techniques, but they also help to remove administrative and criminal contraband from the jails. For the first time these searches were not limited to the Detention Officer Recruits, but the Deputy Recruits were invited and participated as well. The searches were extremely productive and helped to remove harmful substances that could cause medical emergencies for both inmates and staff alike.

TYPE	TOTAL	TOTAL REVIEWED
Inmate Telephone Calls	3,448,438	38,336
Inmate Video Visits	505,792	26,873
Inmate Electronic Messages	4,451,489	67,531
Inmate Photographs	300,753	103



## STATISTICS

The largest intelligence gathering platform utilized by the CBIU, are those of inmate communications, these include inmate non legal telephone calls, non legal video visits, photographs, and electronic messages. The year 2022 saw the following statistical report of total inmate communications. Along with the total reviewed by CBIU staff, in efforts to gather, analyze, and disseminate relevant intelligence information.



# CUSTODY BUSINESS OPERATIONS

The Custody Business Operations (CBO) supports every division in the custody bureau with projects, reports, housing updates and inmate facility movement. Information sharing occurs daily, sending reports to MCSO executive and facility command staff. CBO is also responsible for escorting contractors, conducting tours, and attending meetings on behalf of the Custody Bureau. This includes supporting numerous fluctuating projects, which consist of renovations, retrofits, implementation of new programs, research and development, planning, and statistical projections.

In 2022, the CBO team continued to be a major contributor to the housing of all inmates in MCSO custody. CBO advocated for COVID testing procedures to occur at Intake, Transfer, and Release Facility at the end of June 2022; greatly reducing the



amount of inmate movement. CBO in collaboration with the Correctional Health Services, MCSO Classification Division, and a jail facility liaison would strategically review the housing populations daily and responsibly direct inmates to appropriate housing. CBO also provided a new training course for recruits in the post academy for the inmate tablet system.

The CBO team showed its adaptability in 2022 by relocating twice during the year to allow others to better serve their divisions. The Custody Business Operations and Occupational Safety Divisions renovated unused existing county office space, showing their resourcefulness and prudent use of available funds.

Over the past year, the CBO division remained available seven days a week, assisting in the housing committee. Future projects the CBO will support include a large-scale camera overhaul, and various renovations to existing facilities.



# EDUCATION

The education section of the Custody Support Division (CSD) provides a quality education to remanded juveniles and adults in a safe and nurturing, academically stimulating, and supportive and individualized environment. By creating a kind and caring learning environment, each student can thrive, achieve, and develop a belief in themselves and their abilities as they move forward in their personal journey. The education section's goal is to positively shape student minds. Success will be measured by a student's demonstration of Honesty, Ownership, Perseverance, and Excellence (HOPE) in and beyond the jail walls.

At Hard Knocks High School (HKHS), students are academically supported to reach their final goal of earning their GED. Starting July 2022, the education section began hosting graduation celebrations for students who earn their GED. We have had five graduation celebrations since July.

This year, HKHS students participated in an end of the year civics project, which included making tie blankets. Students are learning ways they can participate in community service events, such as making blankets for children. The blankets will be delivered to a school in Tucson, which is entirely comprised of students who are homeless. The education department believes that students need to experience real-world community service opportunities in order to exercise civic responsibility.

## STATISTICS

- 5 students have attained/graduated with a GED
- 6 students are actively working on GED curriculum
- 1 student is one assessment away from obtaining their GED



# INMATE PROGRAMS & VOLUNTEER SERVICES

Maricopa County Sheriff's Office Inmate Programs of the Custody Support Division offers various strategic programs aimed at rehabilitation for individuals while they are incarcerated in the jails. The goal of the programs is to reduce recidivism – the number of inmates who re-offend after they are released from incarceration – providing positive cognitive behavioral restructuring as well as change their thinking to pro-social thoughts and actions. MCSO partners with local nonprofit organizations, religious, and local colleges and universities that provide credit and noncredit classes.

The onset of the global pandemic, COVID-19, caused many in-person educational programs to be canceled or suspended, in an already challenging environment where the need to reinvigorate instruction modalities of teaching needed to be revised. All outside community partnerships were halted and since have been limited. While the existence of the ongoing pandemic has created a challenge for inmate programming, MCSO worked with outside vendors to research, develop, and implement sustaining programming in the form of tablets for each person incarcerated. By providing this new service, it has allowed the Custody Division to increase staff, develop staff



training, create new partnerships with other internal divisions as well as other vendors and providers outside of MCSO.

We continued community partnership utilizing the ViaPath Inmate Tablet system with EDWINS Culinary Leadership Program located in Cleveland, Ohio. EDWINS Leadership & Restaurant Institute is a 501(c)(3) organization that offers formerly incarcerated adults a foundation in the culinary and hospitality industries, and a support network necessary for long-term success. Upon release from MCSO jails, The EDWINS program offers a six-month, tuition free and licensed culinary education program which allows students to learn in the classroom by day, and by night within a restaurant setting. Students upon reentry into society who complete the online curriculum may enroll at EDWINS.

We have seen such successes as the implementation of the Breaking the Cycle In-cell Addiction Packet Program provided to English and non-ESL justice involved individuals within the custody and control of MCSO jail systems. This program is an adaptation of the ALPHA program which was specifically designed for Maricopa County Jails by Total Administrative Services Corporation (TASC) for intensive substance abuse treatment in an in-jail setting. Treatment focuses on alternative lifestyle choices and behaviors through education, awareness,

## STATISTICS

This year, Inmate Program Staff completed **(25,400)** electronic requests from justice involved individuals through the ViaPath Tank order system.



opportunity, and improved decision-making skills. Since the implementation of this modified program Five Hundred and Ninety-Three (593) justice involved individuals have successfully completed this program.

Inmate Clothing Closet Program is funded solely through donations from MCSO staff. The program aims to give people an opportunity to feel better about re-entering society dressed appropriately with a clean set of clothes. Since its inception, the closet has assisted over Four Hundred and Seventy-Two (472) inmates with clothing upon release.

The Bail Project – Phoenix is a National Non-Profit organization that was started in New York in 2007 and in Phoenix shortly thereafter, serving people incarcerated at the Maricopa County Jail in the Maricopa County Superior Court system. Additionally, bus passes may be provided and placed into justice involved individuals' property upon request in preparation for their release. Since this partnership began in 2021, (47) justice involved individuals have been issued bus passes by the program.

The Bound by Valor Program was created in July 2022 and is still at its infant stage. It serves male and female inmates who previously received an honorable, general, or medical discharge from a branch of the armed forces prior to their incarceration. The purpose of this program is to address the issues that contribute to the veteran's incarceration and allows them to successfully reenter society as law abiding citizens, and reduce recidivism for the veteran population. Inmate participation is voluntary and once up and running, will require the veterans to agree and adhere to military style code of conduct. This program offers veteran-specific groups the ability to gain resources while incarcerated for release planning, substance abuse, homelessness, employment, and more. Bound by Valor incorporates the Four Pillars of Resiliency: Mental, Social, Physical, and Spiritual. Some of the highlighted community providers include the Department of Veteran Affairs Veteran Justice Outreach Specialist, Maricopa

County Veterans Court, Path to Purpose Program through A New Leaf, and Community Bridges Inc. Veterans Program. Since the Bound by Valor Program was initiated back in late July 2022, it has helped almost (100) incarcerated veterans to receive veteran specific resources that are fundamental in their re-entry into society.

Inmate Program Staff continue to create and provide new programs through the Viapath inmate tablet system, beginning a collaboration with the Juvenile Education Section through a pilot program to address the social-emotional needs of juvenile inmates, providing cognitive-based programming: Thinking for a Change and Decision Points.

Inmate Program staff are a dedicated team of skilled professionals who are committed to quality service through partnerships, providing innovative and relevant services to justice involved individuals. The Inmate Programs section strives to empower individuals we serve by connecting them to the resources within their communities.

Inmate Program staff participated in MCSO sponsored internal/external programs such as Trunk or Treat and the Halloween Parade for MASH.

### **Volunteer Services**

The Custody Support Division currently has over 650 volunteers. The objective of Volunteer Services is to work as a liaison to connect people willing to donate their time and services to those within Maricopa County Sheriff's Office facilities, as a part of our mission for community commitment and transparency, for those often forgotten.

Some of our blue badged volunteers, who are considered as advisors, provide video visits for our inmates and materials for their sponsoring organizations. Our volunteers also helped in the Food Factory, Inmate Closet, and donation drives.



# MARICOPA ANIMAL SAFE HAVEN



MASH Unit was created in 2000 to provide support for the Animal Crimes Investigations Unit, now a part of the Property Crimes Division with a primary mission to care for and rehabilitate the animals that are seized as evidence in criminal neglect and abuse cases, as well as taking in animals when an owner is deceased pending contact with a next of kin.

This year MASH conducted seven major seizure operations and numerous minor seizures or pickups while assisting detectives. MASH also participated in 21 adoption events throughout the year, including hosting their own “Open House” Adoptathon. Other noteworthy events included many of the Adoptathons sponsored by the Phoenix Animal Care Coalition (PACC911), and events sponsored by agencies such as the 161 Air Refueling Wing of the Air National Guard, and the historic Arcadia Neighborhood District Association’s Fall Festival.

## STATISTICS

- Rescued **356** animals:
  - Seized **348** cats and dogs in separate hoarding and abandonment cases
  - Seized **8** neglected horses
  - Seized over **600** rooster and hens from cock fighting rings
  - Adopted **262** animals into new loving homes including:
    - **114** dogs
    - **133** cats
    - **14** others (guinea pigs and turtles)
    - **1** horse
  - Returned or turned over **22** animals to next of kin or to owners who had given us animals for safekeeping
  - At the close of the year MASH had a total of **119** dogs, **90** cats, and **9** horses in our care

  @mcsomash



# RELIGIOUS SERVICES

Employees, contract chaplains and volunteers minister to inmates of the jail system and assist those who desire to deepen and expand their knowledge, understanding and commitment to the beliefs and principles of their religious life. The staff and volunteers of this section also assist inmates, when requested, in resolving personal conflicts that relate to religious beliefs. The role of the chaplain or volunteer is to illuminate the relationship between God and inmates.

Religious Services provides the inmates with the opportunity to practice their faith while incarcerated. While continuing to work under COVID guidelines the staff chaplains continued to provide religious one-on-one services and resources to the inmates. In addition to staff chaplain visits, the inmates also received video visits from some of our community volunteers. The staff chaplains answered hundreds of inmate requests for services and resources. Chaplain Debbie Herrera developed a new bible study program that was very well received and continued developing classes for the tablets and providing support to the inmates participating in religious packet programs. Chaplain Debbie Herrera and Chaplain Michael Andrews rounded out the year with giving the inmates the opportunity to participate in caroling during the holiday season.



## STATISTICS

800 Inmate request for services and resources processed  
1,807 – Faith based video visits conducted

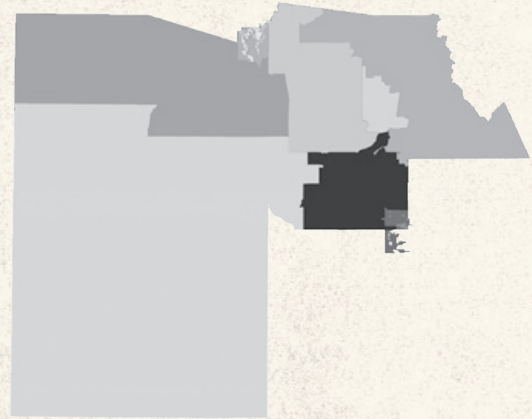


# DISTRICT I

District I covers an area of approximately 502 square miles in the southeast corner of Maricopa County. It serves as the primary law enforcement agency for the Town of Guadalupe, and the unincorporated areas in the geographical area to include Sun Lakes. District I borders and assists the jurisdictions of Apache Junction, Mesa, Tempe, Phoenix, Scottsdale, Chandler, Gilbert, and Queen Creek, and services many county islands in those areas.

District I is one of the busiest districts in one of the fastest growing counties in the nation, our deputies work hand in hand with other law enforcement partners to combine resources and respond to crime using modern policing practices.

In November of this year, District I deputies responded to a stabbing victim inside a Fry's grocery store. The victim had multiple stab wounds and his injuries were life-threatening. Deputies were first on-scene and performed life saving measures by successfully applying a tourniquet and sealing the wound in the victim's chest prior the arrival of the fire department. Upon arrival to the hospital, medical personnel advised that without the deputies' actions the victim may not have survived. The deputies were recommended for life saving medals.



## STATISTICS

District I responded to a total of **35,248** incidents  
**22,073** citizen initiated calls for service  
**13,160** deputy initiated calls for service  
**15** unknown origin

District I arrested a total of **694** people  
**220** physical arrests on new charges  
**165** cite and release criminal offenses  
**309** warrant arrests



# DISTRICT II

District II covers an area of approximately 5,216 square miles in the southwest quadrant of the county. These areas include Laveen, Gila Bend, Tonopah, Mobile, Arlington, Wintersburg, Rainbow Valley, Buckeye Valley, Harquahala Valley, parts of Goodyear, Avondale, Litchfield Park, Glendale, Buckeye, and unincorporated Maricopa County land.

## Grand Opening of the New Station 200

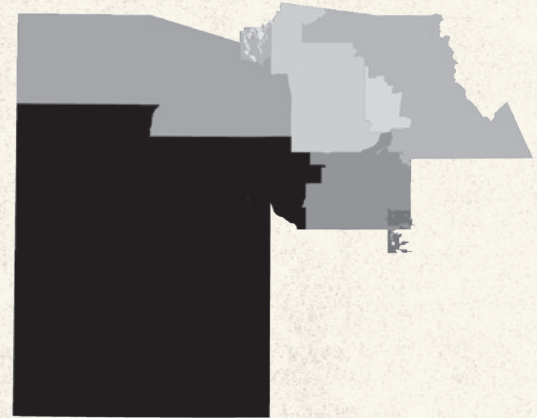
In the summer of 2022, District II opened a brand new, state of the art, sub-station that is equipped to handle the needs of today's policing and law enforcement needs. This new substation is equipped with an abundance of office space, a large jail processing area, a state-of-the-art property room, a gym with all the equipment to provide the opportunity for an employee to improve their physical fitness. This was a much needed upgrade which has increased performance and morale at the district.

## Candlelight Vigil for Deputy Juan "Johnny" Ruiz

In October of 2022, District II hosted a one-year anniversary Candlelight Vigil for Fallen Deputy Juan "Johnny" Ruiz. Sheriff Penzone, command staff, other personnel, friends, and deputy Ruiz's family participated in honoring the sacrifice Deputy Ruiz made while serving the community.

## Backpack Distribution to Local Schools

District II staff and MCSO Jeep Posse teamed up to provide hundreds of backpacks to students in several schools within District II. This is a well received annual event that has been a key function in helping to build better relationships with our community members.



## STATISTICS

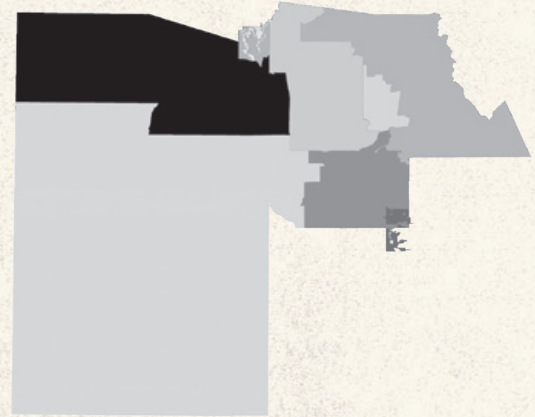
- Calls for service: **33,950**
- Incident reports: **8,433**
- Arrests: **519**
- Community policing events: **381**
- Traffic stops: **5070**



# DISTRICT III

District III Patrol and Investigative Units provide quality law enforcement services as the primary or assisting law enforcement agency for the greater northwest quadrant of the county. The 1,631 square miles of law enforcement responsibility encompasses Sun City, Sun City West, Town of Youngtown, Wittman, Waddell, Circle City, Morristown, Whispering Ranch, Aguila, Gladden and unincorporated areas surrounding Glendale, Peoria, Phoenix, Surprise, El Mirage, Wickenburg, and the White Tanks Park.

District III has consistently put the community and community related efforts front and center. The Town of Youngtown contracts with the Sheriff's Office to provide all law enforcement services. District III has had continued success in Youngtown to utilize technology to aid in crime fighting efforts. Youngtown's utilization with Flock License Plate Readers (LPRs) around the Town has allowed the Sheriff's Office to utilize photos of license plates, develop suspect leads and receive notifications of stolen vehicles operating within the town. This results in a response from deputies to locate the vehicle, recover the stolen vehicle, and deter crimes in progress.



District III saw an increase in crime stats as it related to burglaries in the Sun City and Sun City West Communities. In April, there was a substantial increase in burglaries which generated a response from District III deputies and the Sheriff's Investigations Bureau. Deputies and detectives increased efforts to include increased patrols focused on statistical data generated to point out areas of focus, increased responses from Crime Scene Techs and detectives from the Property Crimes Unit. During the month of September, through effective crime scene processing and evidence collection and leads developed through investigations, and the assistance of patrol deputies, two separate burglary rings involving multiple suspects were identified and arrested. Suspects were tied to over 30 burglaries. Search Warrants were obtained on several suspect locations and detectives recovered a large amount of victim's property. Detectives are still actively working the cases and the potential exists for additional suspect and victim identifications in the future.

## STATISTICS

Responded to **25,035** calls for service

Initiated **7,605** on view related contacts or investigations

- Investigations resulted in **226** arrests
- **78** criminal cites and release



**District deputies have been active in community related events, such as:**

Back to school drive for the students at Discovery U, Nadaburg and Aguila Elementary Schools.

Youngtown G.A.I.N Event (Getting Arizona Involved in Neighborhoods) which brought residents out to meet District III deputies along with the Sheriff's SWAT, K-9 Division, Lake Patrol Division, MASH Unit and enjoyed demonstrations and other Halloween celebrations.

Partnered with St. Mary's Food Bank and the Town of Youngtown providing Thanksgiving dinners to 20 families in need.

Worked with the Sun City West Posse and Sun City Posse who conducted a toy drive and donated over 1,500 Christmas gifts for the students at Aguila Elementary.

Continued our annual tradition of taking part in a Christmas Miracle event sponsored by Youngtown in which Santa handed out gifts and events for the children.

The Sheriff and District III personnel had an opportunity to meet with residents of Sun City and Sun City West residents to discuss Crime Stats and Crime Prevention to continue increasing the partnership with the community.



# DISTRICT IV

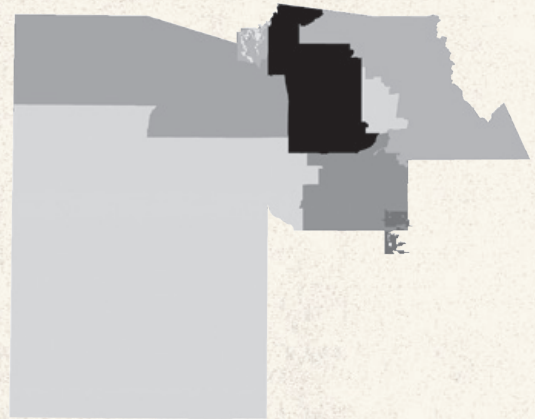
District IV covers an area of approximately 668 square miles in the north-central quadrant of the county. District IV serves areas of Phoenix, Scottsdale, parts of Peoria, in addition to unincorporated land within Maricopa and Yavapai County; and is the primary law enforcement agency for parts of Anthem, New River, Desert Hills, Carefree and Cave Creek.

Overall, District IV saw a reduction in the number of calls for service received in 2022. Coming out of the recent pandemic we have seen an increase in total traffic citations issued and DUI enforcement.

MCSO deputies from District IV hosted an Active Shooter Training in conjunction with Boulder Creek High School. This multi-day training event allowed all deputies assigned to District IV, as well as many other from adjoining patrol districts to participate in the refresher training. Current response protocols, proficiency in tactical movement and transparent conversations regarding expectations occurred, resulting in a very successful training event.

A recent overturning of a court decision involving women's rights triggered a protest within the Anthem Community in July of 2022. Protesters, both for and against the decision, descended on Anthem Community Park. MCSO's prepared response, including meeting with representatives from both groups, resulted in zero issues.

Within a few days of the protest event, an armed robbery occurred at a local jewelry store that resulted in an employee being shot, suffering significant injuries. Due to the quick and effective response of MCSO deputies and detectives, coupled



with amazing community support, the suspects were located several days later in Southern California. The suspects were taken into custody without further risk to the community.

MCSO participated in multiple outreach events within the community to include Coffee with a Cop and other holiday-based activities in partnership with our community and faith-based organizations.



## STATISTICS

Calls for service: **9,789**

Deputy initiated activities: **8,609**

Unknown origins: **6**



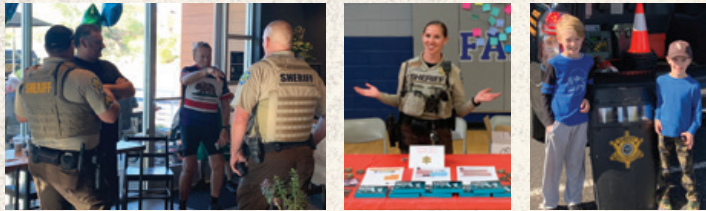
# DISTRICT VII

The Maricopa County Sheriff's Office, in partnership with the Town of Fountain Hills, enforces state laws, town code ordinances, deters criminal activity, protects life and property, maintains order, and responds daily to numerous calls for service. Through innovative leadership and dedication to providing quality service, District VII deputies and support staff have remained committed to provide professional, courteous, and prompt law enforcement services which, in turn, improve and enhance the quality of life for the residents of Fountain Hills, Goldfield Ranch, Rio Verde, and visitors to the McDowell Mountain Park.

As has been in years past, 2022 found District VII personnel resolute in their on-going commitment to the safety of the residents and visitors to the area. This commitment has been demonstrated by:

- Daily traffic enforcement
- Aggressive driver enforcement
- DUI/Impaired driver details

New to 2022, District VII sent personnel to an area bike patrol certification program, and once certified, the district re-instituted a bike patrol unit to serve at area art festivals, car shows, and special details.



## STATISTICS

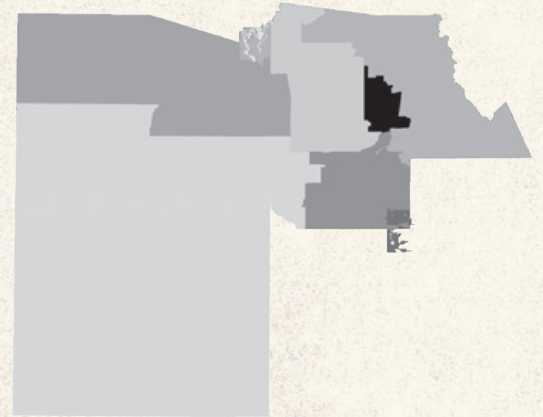
Calls for service: **6,300**

Arrests: **80**

Deputy initiated activity: **10,468**

DUI: **32**

Traffic stops: **4,267**



District VII personnel have been involved in numerous events with additional highlights for Fountain Hills, which include:

- **Fountain Hills Drug Coalition:** Working in conjunction with this local group of volunteers, District VII personnel continued their effort to reduce and eliminate the use of tobacco, marijuana, illicit drugs, and vaping devices in the schools.
- **Leadership Academy:** Working with Town officials, District VII administrative and line personnel taught at sessions of the Fountain Hills Leadership Academy to provide instruction to participants on tools utilized by law enforcement to keep the community safe.
- **Lock Box Program:** In conjunction with a local real estate company, district personnel install lock boxes at residences free of charge to residents to facilitate entry by fire, EMS, or police personnel in the event of an emergency.
- **Make a Difference Day:** While district personnel strive to make a difference with every day they work, one day is set aside each year when deputies and support personnel come together to specifically help the community with painting, yard or trash cleanup, or a host of other needed requests.

In addition to the district's close working relationship with local elementary, junior, and senior high schools, District VII employs MCSO's only nationally certified, full-time school resource officer.



# ENFORCEMENT SUPPORT DIVISION



The Enforcement Support Division (ESD) manages the Maricopa County Sheriff's Office Posse, Reserve and Cadet programs, the Honor Guard Unit, as well as the Incident Command Post (ICP), Booking Van, and all funeral escort vehicle inspections within the County. The division's staff and volunteers provide a large variety of support throughout Maricopa County patrol and special enforcement details, assisting with community outreach events, and leading special details and projects as designated by the Office.

In 2022, ESD responded to 209 callouts/events. Some examples of these callout/events are the Palo Verde nuclear drills, Maricopa County Tabulation and Election Center (MCTEC) election

security, 72 scene security requests, guarding of in-custodies at hospital, etc. Some notable 2022 ESD events were hosting the Memorial Fund dinner, the Honor Guard Academy, the annual Cadet Academy, the Cadet Competition, providing logistics during primary and general election detail, Christmas toy drives, and the design and construction of the MCSO float for the APS Light Parade. Additionally, in November 2022, the Community Outreach Division became part of the Enforcement Support Division, to become the Community Outreach Unit. Combining both groups will enable the Enforcement Support Division to enhance the planning and implementation for MCSO events.



### MCSO Posse

The Posse Program consists of an average of 162 active non-compensated personnel who give back to their communities by volunteering as Posse with the Office. Some activities the Posse performs is in supporting patrol functions by riding as a second person with a deputy, assisting patrol by transporting suspects, crime scene security set up, assisting with emergency details, search and rescue, providing Sheriff's presence for security patrol in assisting with DUI Task Force; and assisting districts/divisions with administrative duties, recruiting, training, and vehicle maintenance.

In 2022, Posse volunteers donated approximately 54,836 service hours, saving the citizens of Maricopa County over 1.6 million dollars. The Posse is an integral component of the Enforcement Support Division, and their dedication is greatly appreciated.



### MCSO Reserves

The Reserve Program consists of an average of 42 volunteer Arizona Peace Officer Standards and Training (AZPOST)-certified, non-compensated sworn law enforcement personnel. The Reserve deputies not only bring their law enforcement skills to MCSO but are required to maintain their training and efficiency just as the compensated deputies are required to do. Reserves are active in daily patrol, specialty assignments, extradition trips, crime scene coverage, DUI Task Force, search and rescue missions, and assist with training to include class instruction.

For 2022, the Maricopa County Sheriff Reserves donated approximately 6,657 service hours, saving the citizens of Maricopa County nearly 290,000 dollars. A big thank you to our dedicated Reserve members.



CONTINUED

# ENFORCEMENT SUPPORT DIVISION

## MCSO Cadets

The Cadet Program provides criminal justice and leadership education for youth, ages 14-18. Currently, the program has 18 Cadets with two deputy advisors who mentor and teach classes.

Cadet classes and events are designed to provide knowledge of criminal justice operations within a dynamic, hands-on learning environment. Education includes:

- Criminal justice system
- Ethics and professionalism
- Human relations
- Physical training
- Health and wellness
- Community wellness and leadership
- Patrol procedures
- The contemporary role of law enforcement
- Fingerprinting and fingerprint classification
- Radio procedures
- Criminal law
- Traffic law
- Search and arrest laws
- Crime scene investigation
- Report writing
- Accident investigation
- Rules of evidence
- Community service

The Cadets participated in 30 plus volunteer and training events, totaling approximately 4,868 hours. i.e., K9 competition, Christmas toy drives, and Anthem fireworks as well as parades. The Cadet Program expanded to include the areas of Cave Creek and Nadaburg. Relying solely on donations and sales of merchandise for funding, the program purchased new training equipment.



The Cadet Program was honored to be the recipient of two major donations:

- The MCSO Jeep Posse donated \$10,000 toward the uniform and equipment enhancement.
- Earnhardt Auto Centers donated a new Honda Odyssey van to the Cadet Program.

As an agency we are continuously looking on the horizon for future leaders. The MCSO Cadets are our future! Congratulations to our Cadets on a job well done!

## MCSO Honor Guard Unit

The Maricopa County Sheriff's Office Honor Guard is a ceremonial law enforcement unit, committed to representing the Office and law enforcement with the highest values and traditions. The unit offers detention officers and deputies the opportunity to represent the Office with pride, dedication, and excellence, defining the highest principles of the Maricopa County Sheriff's Office. Currently, there are 25 Honor Guard Unit members.

The Honor Guard Unit participated in 91 events, to include MCSO award ceremonies, conferences, academies, parades, memorials, and Police Week in Washington, D.C. Also, the unit



assisted with 20 law enforcement funerals/celebrations of life. The Honor Guard Rifle Team participated in the funerals for White Mountain Tribal P.D. Officer, Adrian Lopez and Yavapai County Sheriff's Office Sergeant, Richard Lopez.

The countless hours the Honor Guard devotes to their unit is honorable and greatly appreciated.

### **MCSO Memorial Fund**

The MCSO Memorial Fund has helped families of fallen and injured law enforcement officers throughout Arizona, since 1998. A group of prominent businesspeople, who desired to assist MCSO, established the foundation to care for law enforcement families after a devastating loss or injury of a loved one in the line of duty. The MCSO Advisory Council was created to oversee fundraising, manpower, and management of the Memorial Fund.



To contribute to the fund or become involved with the Advisory Council, please contact the fund at [www.mcsomemorialfund.com](http://www.mcsomemorialfund.com).

### **Community Outreach Unit**

In late 2022, the Community Outreach Division became a part of the Enforcement Support Division and is known and referred to as the Community Outreach Unit (CORU) The Maricopa County Sheriff's Office cannot be an effective advocate for public safety without the trust of the community we serve. Our deputies, officers, civilian employees, and volunteers are living, working, and raising their families in the same area we protect and serve. The CORU was created to find opportunities and ways to restore trust and reinforce our mission by ensuring our diverse community knows that we are here to serve them.



## **SOME OF THE EVENTS CORU CONDUCTED**

- 170 drug education presentations to schools, businesses, or community meetings
- 218 community events – recruitment fairs, HOA meetings, etc.
- 19 tip a cop/coffee with a cop
- 6 parades
- 2 community academie – 1 in English and 1 in Spanish

CORU looks forward to assisting any division/unit with future community engagements.



# ESTRELLA JAIL DIVISION



Built in 1991, the Estrella Jail currently houses sentenced and unsentenced female inmates. The jail is comprised of five tower housing units and 10 dormitories totaling 281,072 square feet. Estrella has an average daily population of approximately 950 inmates, with 396 inmates housed in renovated, direct supervision dormitories.

Estrella Jail recently remodeled dormitories, facilitate increased interactions between inmates and staff and provide incentives to achieve positive behavior. These include more comfortable fixtures and furnishings, attached recreation areas, and a separate program room. Inmates at Estrella have access to over 700 classes and programs on the tablets issued including the NACo award

winning Chaplain's Corner. This allows them access to basic math, reading and science classes as well as life skills classes. For their convenience, inmates also have access to phone calls and video visits with friends and family on the tablet.

Estrella Jail staff works hard to safeguard the welfare of inmates and staff. Estrella staff conducted 18,615 cell and bunk searches. Detention staff works closely with our partners in Correctional Health Services to meet the unique medical and mental health needs of the Estrella Jail population. To ensure the best possible care, the Estrella medical clinic sees approximately 300 inmates daily.



# EXTRADITIONS UNIT



The MCSO Extraditions Unit coordinates the transfer of fugitives to and from Arizona across state boundaries. Prisoners are transported using ground transportation, commercial airlines, and MCSO owned aircraft. The efficiency of this unit far exceeds the number of its twelve members and what they're able to accomplish on a regular basis. Extraditions is comprised of three areas with different responsibilities within the Extradition process. The various areas are responsible for processing court documents of subjects who are detained in other states; while the Maricopa County Attorney's Office determines whether to extradite them based on the severity or vast number of pending charges.

The Fugitive Section processes documents for subjects being held in MCSO custody; in addition, this requires weekly court hearings for fugitives who are fighting extraditions from other jurisdictions. The Fugitive Section works closely with the County Attorney and Governor's Office. Once the fugitives are ready to be extradited, the Fugitive Section coordinates the fugitive pickup with the out of state agency. This year approximately 985 prisoners were picked by other states from MCSO custody.

The IAD/Writ Section processes Interstate Agreement on Detainers (IAD) which is a congressionally approved interstate compact. The IAD process provides for the temporary transfer of prisoners to Arizona who are incarcerated in other states but wanted by Arizona for trial on untried criminal charges.

The Travel Coordination Section coordinates airfare, ground transportation, lodging, and rental vehicles for all subjects being extradited back to Maricopa County. With over 250 trips coordinated per year all with separate deadlines, this is a demanding logistical task.

The Extraditions Unit ensures all persons wanted for felony charges in a jurisdiction are rightfully and promptly returned to the requesting jurisdiction in the most efficient and cost-effective manner.

All prisoners extradited by MCSO's Extraditions Unit are treated with care, dignity, and respect while providing safety for the prisoner and the public traveling with us.

## EXTRADITIONS UNIT AT A GLANCE

Commercial Air Extradition Trips	161
MCSO Aircraft Extraditions Trips	94
Ground Transportation Extradition Trips	11
Number of Prisoners Extradited to Arizona	385
Number of Prisoners Extradited Out of Arizona	985



# FOOD SERVICES DIVISION

Food Services Division (FSD) operates a 170,000 square foot production facility and is responsible for preparing inmate meals daily. This year approximately 7,000 inmates were served a meal twice a day. Due to the global pandemic, the FSD has put procedures in place to work more efficiently with the reduced inmate labor.

New equipment such as skillets are used to prepare specialty meals for inmates such as those with dietary restrictions. This helps ensure all dietary needs and restrictions are met while reducing the chance of cross contamination. The new heat seal tray wrappers helped mitigate the amount of time as well as labor involved with making the sack lunches for the inmates. Changing the sack lunches from being individually packed to machine heat sealed foam trays on an assembly line now only requires six inmates and one production worker to operate and run in an efficient manner; less staff and higher production.



## STATISTICS

With the new equipment we can build an emergency stockpile of inmate sack lunches. Throughout the year, on average, we typically pack **75,000 sack lunches weekly**. The FSD has successfully integrated civilian workers, detention officers, and working inmates to accomplish feeding the large inmate population while being fiscally responsible.



# GENERAL CRIMES DIVISION

The General Crimes Division (GCD) was implemented in April of 2022 to centralize district detectives and create a standard of investigation based on best practices. GCD's mission is to ensure that all investigations conducted by its detectives are of high quality, thorough, and professional, as to provide the best service to the community possible. The General Crimes Division of the Maricopa County Sheriff's Office is comprised of four different detective units which are as follows: Incident Report Review, Crimes Against Persons, Property Crimes and Fraud Investigations Units.

## Incident Report Review Unit

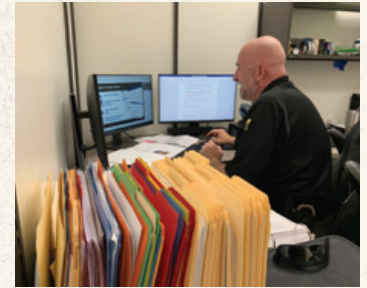
This unit is responsible for reviewing all incident reports generated from patrol divisions to ensure cases that need follow-up are assigned to a detective or patrol deputy or to ensure if no follow-up is needed that the case is appropriately closed. This unit is key to making sure that investigators are assigned to cases in a timely manner.

## Crimes Against Persons Unit

This unit is responsible for investigating missing persons cases and various violent felony crimes such as armed robbery, aggravated assault, kidnapping, and any other crimes that include harmful force to the victim.

### For example:

In July of 2022, the Crimes Against Persons Unit investigated a violent armed robbery in the community of Anthem. Two suspects entered a jewelry store, broke into display cases and ordered the employees to the back of the store. One of the suspects was armed with a handgun when a shooting occurred and one of the employees sustained life-threatening injuries. The suspects then fled prior to deputies' arrival. Detectives responded to the scene and began an extensive investigation. The Crimes Against Persons Unit along with numerous other



## STATISTICS

Since the inception of the General Crimes Division to the end of 2022, the Incident Report Review Unit:

- Reviewed, assigned, and cleared **18,512** reports

Since the inception of the General Crimes Division to the end of 2022, the Crimes Against Persons Unit detectives:

- Assigned **417** cases
- Responded to **95** call outs
- Cleared **211** cases
- Made **60** arrests

detectives in the General Crimes Division, FBI, and out of state law enforcement, identified the suspects who were later apprehended out of state. One suspect confessed to the crime during an interview and the second suspect confessed in a written letter, prior to being extradited to Arizona. Due to the excellent teamwork within the General Crimes Division, along with assistance from other law enforcement agencies, detectives were able to arrest two very dangerous individuals and provide justice to the victims.



CONTINUED

# GENERAL CRIMES DIVISION

## Property Crimes Unit

This unit is responsible for investigating various felony crimes such as theft, burglary, criminal damage, animal crimes, arson, and any other crimes that involve the taking or depriving of another person's property.

From around June to August of 2022, the District III Patrol Division was receiving an influx of residential burglaries in the Sun City area and Property Crimes detectives were assigned to conduct these investigations. Detectives discovered approximately 143 burglaries in a condensed area that appeared to have the same modus operandi. With the assistance of District III Patrol, the Maricopa County Sheriff's Office Crime Lab, and some DNA evidence, about 63 of the burglaries were linked to multiple suspects. As a result of excellent teamwork, detectives arrested several suspects and returned hundreds of stolen items, to include 6 vehicles to the victims.

Property Crimes detectives also conducted investigations of animal cruelty, neglect, abandonment, bestiality, and cockfighting that resulted in the seizure of 105 dogs, 123 cats, 8 horses, 185 fighting cocks and one tiger. Arson-qualified Property Crimes detectives responded to investigate more than 20 suspicious fires at the request of Patrol Districts and the Fire Department.

## STATISTICS

Since the inception of the General Crimes Division to the end of 2022, the Property Crimes Unit:

- Assigned **960** cases
- Responded to **63** call outs
- Cleared **376** cases
- Made **42** arrests





### Fraud Investigations Unit

This unit is responsible for all cases involving identity theft, forgery, embezzlement, scams, and various other crimes related to finances and fraud.

This past year detectives from the GCD Fraud Investigations Unit along with members of the Arizona Public Service (APS) Fraud Unit, served a search warrant on a private storage facility in Waddell. This was in reference to a theft of services

investigation in which the storage lot owners were suspected of illegally connecting to the power grid and siphoning power from a nearby APS junction box.

During the service of the warrant both suspects were taken into custody. As detectives continued clearing the roughly 12 acres of property, an underground “bunker” was discovered. It measured approximately 40 feet deep and between 3,000-4,000 square feet in total size. It consisted of multiple rooms on four different levels, connected by ladders going deeper into the ground. The bunker was found to contain a large number of firearms, various items of drug paraphernalia, and unknown chemicals.

The Special Investigations Division (SID) was advised of the bunker and responded to the scene to process that area on a separate warrant. This initiated a separate investigation regarding the bunker containing its own set of charges for the suspects.

Once SID completed their investigation, GCD continued the theft of services investigation, which included APS disconnecting power to the property since there was no service account established between APS and the owners. Detectives booked the suspects into jail on felony charges for theft of services valued at over \$23,000.

## STATISTICS

Since the inception of the General Crimes Division to the end of 2022, the Fraud Investigations Unit:

- Assigned **1,069** cases
- Cleared **651** cases
- Submitted **9** cases to the Maricopa County Attorney’s Office
- Made **42** arrests



# HEALTH AND WELLNESS DIVISION

The Maricopa County Sheriff's Office Health and Wellness Division's mission is to assist employees of the Sheriff's Office with life events using healthy, pro-active, self-development tools. Our goal is to deliver excellence, purpose, and to lead changes in the law enforcement workforce for the betterment of the County we serve. A major component of the Health and Wellness Division is the Peer Support/Critical Incident Stress Management Program. This program is designed to hasten the rate of recovery for people who are having normal reactions to abnormal events. The mission of the MCSO Peer Support Program is to foster a community of mutual support to all Sheriff's Office Employees/family members through any critical incident that may affect an individual.

In 2022, the Health and Wellness Division worked towards the mission of assisting employees. Some division highlights include:

## **Critical Incident Stress Management and Peer Support**

- New employee assistance program implemented this year to benefit all office employees.
- The peer support team has continued to grow to include civilian, detention, and sworn staff. A goal of the peer support program is to continue to grow so that there is a greater awareness of the benefits of peer support.

## **Health Coach Program**

- Two new employee health and wellness coaches joined the Health and Wellness Division to encourage healthy work/life balance in MCSO Staff. The health and wellness coaches have implemented smoothie demonstrations, healthy snack demonstrations, flu shot clinics, and facility visits. The health coach program will continue to branch out to assist employees with their health and wellness goals.

## **Heal the Hero and Vitanya Program**

- MCSO has partnered with Heal the Hero and Vitanya Brain Performance to bring the Command Performance Resiliency Initiative to the Office. The program aims to optimize performance, augment speed and accuracy, improve stress resilience, and enhance sleep using one on one coaching and neurological training using lights and sound.

## **Employee Uniform Closet**

- The Health and Wellness Division houses the employee uniform closet. The uniform closet is open to all employees who may be in need, and runs on employee donations of old uniforms and equipment. The donated items are laundered and sanitized prior to going into the closet. We have had lots of positive responses about the uniform closet and hope to continue to grow it out as a resource for staff.

## STATISTICS

- Assisted in well over **50** critical incidents to include **23** memorials and funerals for fallen staff members – both current and past, attended **28** critical incident briefings, and participated in **2** critical incident agency assists throughout the state.
- The uniform closet has been open for the year and thus far has aided over **400** employees with uniforms or equipment, with an estimated employee savings of around **\$4,000.00**.
- An annual needs assessment was completed to determine where employees of the office felt that the health and wellness division could be of assistance. We look forward to planning programming based off this survey that fits the ever changing needs of MCSO staff.



# HUMAN RESOURCE SERVICE DIVISION

The Human Resources Services Division is responsible for managing the employee life cycle. The division consists of three sections: Employment Services, Payroll, Retirement/Special Projects.

Employment Services is responsible for the coordination of all recruitment and hiring activities, maintaining personnel records, reporting employee statistics to command staff, managing the employee identification and security systems, processing transfers, maintaining the table of organization, conducting all aspects of out-processing, maintaining the badge inventory, and assisting with the service recognition and award programs.



Payroll is responsible for safeguarding that all employees are paid accurately and timely with the correct withholdings and deductions, coordinate labor level transfers, process manual warrants, make adjustments to time and accruals, oversees payroll auditing, tax preparation, employee reimbursements and annual uniform allowance.

Retirement/Special Projects staff provides support of key priorities, initiatives, and activities associated with the Public Safety Personnel Retirement System (PSPRS) and the Corrections Officers Retirement Plan (CORP). Assisting sworn and detention personnel in managing their retirement benefits, and serving as the local board secretary. Special projects include, researching, planning, and implementing key HR and Office initiatives, consulting on benefit issues, and retirement.

In other words, Human Resource Services exists to help employees **THRIVE**, and to provide the needed employee records data to all divisions of the Office to ensure that they have the appropriate staff to successfully perform their functions! After all, employees are the single biggest asset to any organization, therefore protecting their well-being is of utmost importance.



# ADMINISTRATIVE & PRE-EMPLOYMENT SERVICES DIVISIONS

The Administrative Services Division is responsible for the administrative coordination of the discipline process and provides clear and concise policies for Office employees. The Division also responds to and fulfills public records requests, subpoenas, document production requests, and preservation notices.

## ADMINISTRATIVE SERVICES DIVISION

### Legal Liaison

Public records requests:	2,244
Document preservation requests:	166
Media public records requests:	134

### Policy Development

Total policies published:	74
General policies:	40
Enforcement policies:	11
Critical policies:	7
Detention policies:	16

## PRE-EMPLOYMENT SERVICES DIVISION

Approved for hire:	2,244
DO:	77
DEPUTY:	45
CIVILIAN:	247
Posse members processed:	38
Total background investigations Completed:	134

The Pre-Employment Division handles the recruitment, selection, and pre-hire processing for all MCSO positions. In 2022, the Pre-Employment Services Division highlights include:

- In the third quarter of 2021, MCSO finalized a contract with a third-party vendor to conduct promotional tests for sworn and detention officers. With the assistance of that vendor, MCSO conducted the first round of promotional exams in January 2022. Tests were administered for the ranks of: Detention Officer Captain; Sworn Sergeant; and Sworn Lieutenant. Promotional registers based on these tests were generated in February 2022. MCSO received positive feedback from candidates, subject-matter experts, and panelists.
- The Division implemented virtual job fairs for Detention Officer positions.
- A new text messaging platform was implemented for use by MCSO's Human Resources Bureau to enhance engagement with applicants and candidates.



# EMPLOYEE RETENTION & PERFORMANCE DIVISION

The Employee Retention and Performance Division (ERPD) of the Human Resources Bureau is comprised of the Leave Management, Compensation, and Retention and Performance Sections. The Division is responsible for providing services critical to retaining an engaged and productive workforce.

The ERPD Leave Management Section (LMS) completed its first full year managing processes associated with medical leave, military leave, and disability management. This was accomplished using a new leave case management system implemented with the assistance of the Office’s IT Bureau in mid-2021. For LMS staff, the application has become a vital tool used daily to streamline the process of assisting employees who require leave or request an accommodation. In addition to aiding LMS staff with the handling of their case work under the FMLA and ADA, it has afforded the ERPD reporting capabilities not previously available to management.

The Division continued work started in prior years towards enhancing the Office’s performance management practices for sworn personnel. Following the 2021 adoption of the new GC-4(S), Employee Performance Management policy, ERPD focused on implementation of a new cloud-based performance management application in 2022. Work included the configuration and testing of the application and designing and delivering training. These efforts resulted in the application becoming operational following training of all sworn supervisors in November 2022. By year’s end, the ERPD staff involved in this effort had transitioned to day-to-day support for, and feedback to, supervisors completing

appraisals under the policy within the new application, as well as responsibility for ongoing system monitoring and maintenance.

Finally, the impact to our workforce due to the COVID-19 pandemic extended into 2022. ERPD staff assisted more than 1,150 employees experiencing a COVID-19 positive test result with leave related needs during the year. The ERPD continued to lead efforts to adapt protocols and practices founded in evolving federal, state, and local public health guidance; federal legislation or regulations; state executive orders; or county policies modified due to the pandemic.

## ERPD 2022 ACCOMPLISHMENTS

NUMBER OF INDIVIDUALS IMPACTED	3,000+	FY2022 23 Performance Retention Based Salary Increases Processed
	1,300+	FY2022 23 Detention Officer Market Based Salary Adjustments Processed
	450+	FY2022 23 Law Enforcement Officer Market Based Salary Adjustments Processed
	1,100+	Placements in Range Calculated
	780+	Employee Leave Cases Processed
	400+	Employee Requests for Modified Duty or Accommodation Managed
	60+	Manager or Employee Performance Management Consultations



# IN MEMORY OF



**JASON CUDE**  
*Detention Officer*

DATE OF DEATH: 01.02.2022  
SERIAL#: A8688



**MICHAEL BOCCHINO**  
*Law Enforcement Lieutenant*

DATE OF DEATH: 03.28.2022  
SERIAL#: S1120



**KELLY WEST**  
*Office Assistant*

DATE OF DEATH: 01.31.2022  
SERIAL#: B5499



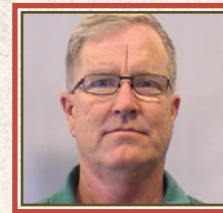
**MICHAEL CHRISTMAS**  
*Sheriff Record Specialist Senior*

DATE OF DEATH: 09.18.2022  
SERIAL#: B2028



**CATHERINE BRIGGLE**  
*SIMS Inmate Release Specialist*

DATE OF DEATH: 03.19.2022  
SERIAL#: B4479



**KELLY WILSON**  
*Management Analyst*

DATE OF DEATH: 09.20.2022  
SERIAL#: A4087



# INMATE MEDICAL SERVICES DIVISION

The Inmate Medical Services Division (IMSD) is comprised of four subdivisions: the Mental Health Unit (MHU), Custody Hospital Unit (CHU), the Behavioral Health Power Squad (BHPS) and the Medical Infirmary. IMSD works as a team with Correctional Health Services (CHS) to help facilitate the healthcare needs for inmates while in MCSO custody.

## Mental Health Unit

MHU consists of six housing units and can house up to 255 inmates. MHU staff manage inmates who are experiencing mental health crises by conducting more frequent security walks and utilizing verbal de-escalation to communicate with inmates in an effective manner.

- 5,125 inmates treated

## Custody Hospital Unit

CHU operates out of the Valleywise Medical Health Center. The CHU is responsible for providing coverage for inmates requiring medical attention outside their jail facility. CHU transports inmates who are wheelchair-bound from jails to and from medical appointments, court appointments, and hospitals within Maricopa County. CHU transported:

- 1,747 inmates to/from clinic or doctor appointments
- 2,295 inmates to/from Emergency Room (ER) runs
- CHU transportation vehicles drove a total of 110,203 miles

## Behavioral Health Power Squad

The BHPS is a group of ten Officers that make up two groups; the Restoration to Competency (RTC) and the Mental Health Power squad (MHPS). Their focus, alongside CHS, is to ensure that inmates receive court ordered mental health evaluations and scheduled mental health services. BHPS Officers are specially



trained to work with inmates who have mental health needs, to get the best results for the patient and provider.

- BHPS assisted with 26,285 mental health appointments

## Infirmary

The Infirmary is a 60-bed medical unit that provides long-term, individualized care for inmates who are in the need of extensive medical attention while in MCSO custody. The Infirmary allows inmates to receive hospital-level care while housed in a custody setting.

- 720 inmates housed in the Infirmary



# INTELLIGENCE INFORMATION DIVISION

The Information Intelligence Division (IID) of the Maricopa County Sheriff's Office is housed in the ACTIC (Arizona Counter Terrorism Information Center) fusion center. This center is made up of several local, county, state and federal partners that work together to share intelligence to protect the State and Region as a whole. Under the Intelligence Information Division are several units that include the following: CTU/ Counter Terrorism Unit, SILO (Sheriff's Intelligence Leads and Operations) CRAU (Criminal Research and Analysis Unit) CNT (Crisis Negotiation Team), Drones, Mobile Field Force, and Chase Field.

## **Counter Terrorism Unit (CTU)**

The Counter Terrorism Unit (CTU) is comprised of Deputies who are certified as both a Threat Liaison Officer (TLO) and a Crisis Negotiator. The CTU is responsible for gathering information based upon a criminal predicate, analyzing that information to produce both tactical and strategic criminal

intelligence, and disseminating this intelligence within the Office and to other appropriate law enforcement or first responder agencies. CTU is responsible for the accounting of all MCSO sworn staff certified as TLOs by the Arizona Counter-Terrorism Information Center (ACTIC), as well as those detectives assigned to the FBI Joint Terrorism Task Force (JTTF). CTU is also responsible for the accounting of all MCSO staff certified as a Crisis Negotiator and for the training and coordinating of the Negotiations program. The CTU will assist with the coordination of events involving the planning, training, and implementation of emergency management as well as critical infrastructure and key resources. CTU is also responsible for providing the MCSO with Crisis Negotiators and provides critical incident coverage for the Tactical Operations Unit (TOU) 24/7.

## **Sheriff's Intelligence, Leads and Operations (SILO)**

The responsibility of the Sheriff's Intelligence, Leads, and Operations (SILO) unit is to collect, vet, process, and track all



## TOP 6 TIPS

- Firearms violations: **956**
- Location of warrant suspects: **834**
- Use and sale of drugs: **714**
- Suspicious activity: **717**
- Assault: **300**
- Election related: **251**
- Total tips processed: **5,969**

tips provided by members of our community. The partnership between the Sheriff's Office and the community is vital when recognizing, preventing, and solving crimes. Often, we rely on the community's vigilance to report tips to help keep our community safe. Incoming tips are collected via telephone, e-mail, text message, website submission, and written correspondence, in person, through our social media pages, and through the [www.mcso.org](http://www.mcso.org) website.

- On multiple occasions throughout 2022, the SILO staff worked with Detectives from the Counter Terrorism Unit to provide them actionable intelligence that furthered the Detectives investigations.
- SILO staff worked closely with several other entities within the office and third-party vendors to strengthen cross platform integration and streamline the processing of incoming tips. SILO also assisted the law enforcement community by identifying events across the valley to analyze Special Event Assessment Ratings.
- MCSO Domestic Violence Extremism (DVE) analyst established the first MCSO events analysis reports for Command Staff.

### **Criminal Research and Analysis Unit (CRAU)**

The Criminal Research and Analysis Unit (CRAU) is an analytical and information management unit supporting law enforcement operations. The unit's mission is to enhance the efficiency and effectiveness of the Maricopa County Sheriff's Office (MCSO) by providing timely, accurate and useful information to patrol deputies, detectives, and command staff pertaining to tactical, strategic, operational, and administrative

crime analysis. The CRAU had a total of 599 cases in 2022. Some of the accomplishments included assisting with a high-profile armed robbery case in which the Unit conducted License Plate Reader hits on two U-Haul plates that were related to the suspect's vehicle. The suspects were later arrested in that U-Haul in Huntington Beach, CA. Analysts also played a key role in the investigation of a missing and abducted 6-year-old child, pulling all sex offenders in the area and generating possible leads. The child was located and returned to their family safely.

### **Crisis Negotiation Team (CNT)**

The Maricopa County Sheriff's Negotiation Team consist of selected Deputy Sheriffs who are specially trained to mitigate crisis situations and preserve the lives of hostages, the public, law enforcement officers, and suspects in emergency situations. Team members respond to crisis events in addition to their regularly assigned duties. The MCSO Negotiations team works closely with the Tactical Operations Unit (TOU) Deputies to train on a regular basis to ensure the most up to date and effective strategies are in place. Training consists of out-of- agency speakers, seminars, scenarios, and training exercises with other crisis negotiation teams in Maricopa County. All MCSO negotiators are trained by the Federal Bureau of Investigation (FBI). They are also certified in Crisis Intervention Training (CIT), meaning they are specially trained in responding to people in a mental health crisis. The MCSO's Negotiations Team goal is always to talk to the involved person and convince them to surrender peacefully. CNT was called out 40 times, conducted 7 negotiations with suspects and assisted other agencies.



CONTINUED

# INTELLIGENCE INFORMATION DIVISION



## **Chase Field – Home of the Arizona Diamondbacks**

In 2022 Chase Field hosted a variety of events. Those events consisted of 83 baseball games and many different special events from luncheons, Fall league, Field Days, celebrity softball games and University of Phoenix graduation ceremony. MCSO took part in providing a law enforcement presence to such events. Adding to those, concerts returned to the ballpark breaking attendance levels. Bad Bunny, Elton John and the Zac Brown Band played at Chase Field. The one special event which always closes off the year at Chase Field is the college bowl game. MCSO provided a safe environment for the public to attend these events at Chase Field.

## **Mobile Field Force (MFF)**

Maricopa County Sheriff's Office's Mobile Field Force is responsible to assist with preserving the public peace, prevent crime, arrest offenders, and protect the rights of persons and property in the Maricopa County community during a civil disturbance. The Unit also has a responsibility to protect the demonstrator's right to assemble and exercise free speech as provided in the federal and state constitutions. The Mobile Field Force Commander is housed at the ACTIC (Arizona Counter Terrorism Information Center) with the members of the Field Force being assigned to various units and divisions throughout the Office.



The MCSO Mobile Field Force unit conducted four training sessions throughout the year on a quarterly basis. Not to include the training of recent graduates in the MCSO post academies as well as the basic academy crowd control section for law enforcement certification. MCSO MFF was placed on standby or activated approximately 16 times during 2022. The most recent activations during the November mid-term elections.

### Drone Program (UAS)

The Intelligence Information Division oversees and manages the Drone Program. The Drone Commander is housed at the ACTIC (Arizona Counter Terrorism Information Center), with the drone pilots who participate in the program being assigned to various divisions throughout the Office. Currently there are drone pilots assigned to the following divisions: Intelligence Information, Major Crimes, Lake Patrol, Special Investigations and the Scientific Analysis Division. The Program oversees

the operation of several different types of Unmanned Aircraft Systems (UAS) platforms, each designed to provide unique services. The drones, and associated equipment, are assigned individually to each division's pilot participating in the program, so that the equipment is readily available for call-outs. The drone pilots assist in taking photographs at crime scenes and crash scenes, which improves the investigative capabilities of the detectives investigating serious crimes, such as homicides, kidnappings, armed robberies, aggravated assaults and fatal traffic collisions. The drone pilots are requested to assist with providing command staff and tactical operators with a bird's eye view during the service of dangerous search warrants, barricaded subject incidents and hostage situations. Drone pilots also assist regularly with attempting to locate fugitives or persons who are in need of assistance from our search and rescue personnel.

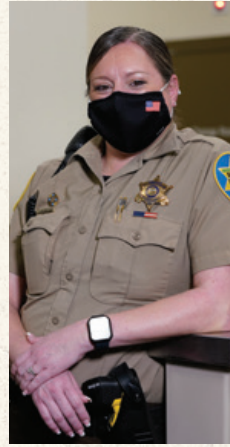


## 2022 DRONE FLIGHTS/AIRTIME

Active flights:	<b>1675</b>	Total air time:	<b>575h 33m 17s</b>
Plan limit:	<b>Unlimited</b>	Total log time:	<b>578h 31m 41s</b>
Total photos:	<b>78,341</b>	Total mileage	
Total videos:	<b>966</b>	(all flights):	<b>1,667 miles</b>



# INTAKE, TRANSFER, & RELEASE



## STATISTICS

- 76,347 bookings completed
- 74,538 releases completed
- 84,176 county initial appearance court hearings
- 15,857 Phoenix court hearings

The Intake, Transfer, and Release Division (ITR) receives all new arrestees and court remands from the Superior, Justice, and City Courts. These individuals are processed into MCSO custody after being searched, receive a health screening, mug shot, and have fingerprints taken before attending Initial Appearance Court. Individuals are either released by the court or remanded into full custody. Working with our partners, Correctional Health Services (CHS), Classification, and Transportation, those remaining in custody are given a further health assessment,

classification interview and transportation to the facility where they will be housed until release.

The ITR facility is two years old and has incorporated Direct Supervision into the daily operation of the facility. Arrestees sit in open area seating under constant supervision of Detention Officers. ITR staff work closely with partner law enforcement agencies to ensure accurate and timely bookings of arrestees.



# JAIL WAGON DIVISION

The mission of the Maricopa County Sheriff's Office Jail Wagon Division is to deliver safe and efficient transportation for arrestees by MCSO Deputies or Department of Public Safety (DPS) Troopers to the Intake Transfer and Release (ITR) facility, for booking and processing.

Throughout this past year, Jail Wagon officers have continued to provide exceptional support and have served the following divisions: Transportation and Instate, Court Remands, and the Intake Transfer and Release (ITR) facility. In addition to supporting Deputies and DPS Troopers, Jail Wagon Officers often assist with transporting inmates to and from court between their daily calls for service. In 2022 they transported

over 13,000 inmates for the Transportation Division. Additionally, the Jail Wagon Intake officers have continued to support Instate and Court Remands with booking their prisoners after hours. Their teamwork has limited the amount of overtime used in the spirit of oneMCSO and good stewardship.

The Jail Wagon team is proud of the work they do. Officers within the division have been commended for their bravery whether it's for preventing prisoners from escaping their arresting officer, providing support to DPS when dealing with combative prisoners, supporting ITR, or rendering aid to the public, always going above and beyond their call of duty assisting detention and patrol divisions.



## STATISTICS

- Traveled over **149,200** miles
- Booked **2,153** MCSO prisoners and **2,963** DPS prisoners
- Brought in a revenue of **\$278,522.00**
- Assisted our Enforcement Team with **17** separate events

Many thanks to the Officers and Sergeants who lead this division, none of this could have been done without their dedication and sacrifice. They certainly elevate the word "TEAMWORK" to a higher level.



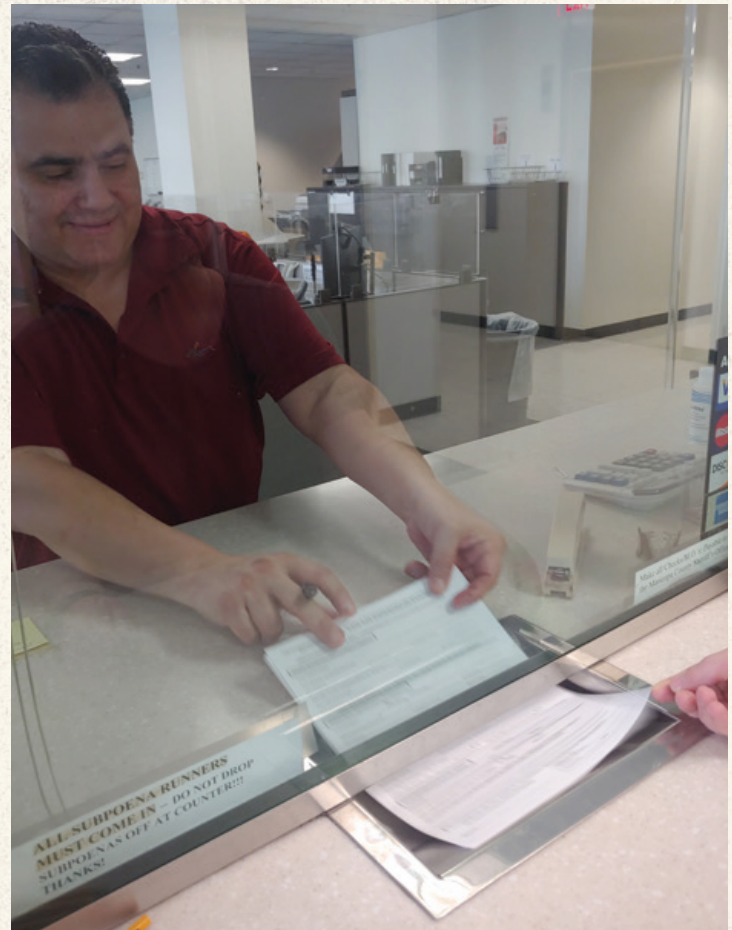
# JUDICIAL ENFORCEMENT DIVISION

## STATISTICS BY SECTION

### Civil Process:

- **10,439** – Civil and family court orders (**7%** increase from 2021, **51%** overall increase from 2019)
  - Orders of protection alone went up **219%** from 2019, with a steady **5 6%** increase each consecutive year
  - Protective orders make up **61%** of the workload with **6,272** orders of protection and **243** injunctions against harassment *Note: Pre AZPOINT, orders of protection only made up 29% of the workload*
- **2,285** – Subpoenas (mental health, criminal, and scofflaw – **34%** decrease from 2021)
- **800** Writs (general and special execution, restitution, replevin, and attachment)
- **9,011** Successfully served (personal/subserved) court orders by a deputy (**13%** decrease from 2021)
- **12,147** – Service attempts (**3%** increase from 2021)
- **21,155** – Total trips to attempt/serve court orders (**4.5%** decrease from 2021)
- Sales set – **446**
- Sales conducted – **42**
- Sale bid amounts total – **\$5,733,001.74**
- Civil fees earned – **\$437,444.93**

The Judicial Enforcement Division (JED) performs civil law enforcement operations on behalf of the Maricopa County Sheriff as he executes his statutory duty to serve court process, collect delinquent taxes, regulate pawn and adult businesses, and report multiple firearms sales to the Federal Bureau of Alcohol, Tobacco, Firearms (ATF) and Explosives.





In 2022, JED served and executed a Writ of Restitution (eviction) upon a deranged and violently dangerous defendant, who bred and boarded Rottweiler dogs. Multiple Maricopa County Sheriff's Office components, including, Fugitive Tactical Enforcement Unity (FATE), Special Weapons and Tactics Unit (SWAT) and Explosives Ordinance Disposal (EOD), and Maricopa County Rabies and Animal Control (RAC) assisted JED with the successful execution of that court order. Covert surveillance of the defendant was initiated and the defendant was arrested for a criminal warrant. SWAT and EOD personnel tactically cleared the location due to the armed defendant's aggression toward Deputies enforcing the court order. RAC assisted by controlling the dogs. This eviction was safely accomplished only with the assistance and collaboration of these other divisions.

## STATISTICS BY SECTION

### Tax Unit:

- **5,931** – Demand for payment letters issued by civilians
- **1** – Property set for sale/properties sold
- **\$1,494,946.36** – Delinquent personal property tax amount collected

### Pawn, ATF, Adult Business Licensing and Background Unit:

- **1** – New pawn license
- **99** Pawn renewals
- **30,065** – Pawn tickets received and reviewed for accuracy
- **24** Cases investigated/cleared
- **11,037** – Alcohol, tobacco and firearms (ATF) forms processed (**1%** decrease from 2021, **74%** increase from 2019)
- **377** – Adult business license (ABL) applications processed (**35%** increase from 2021, **54%** increase from 2019)
- **6,287** Background checks on protective orders (**2%** increase from 2021, **186%** increase from 2019)
- **2,127** Background checks on warrants (**321%** increase from 2021)



# LAKE PATROL

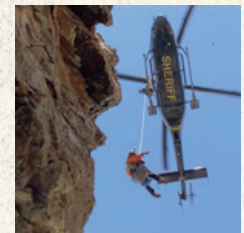
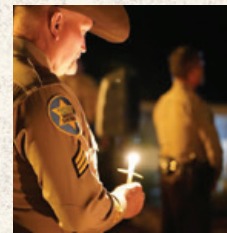
Lake Patrol is a specialized division consisting of many units that safeguard the lakes, rivers, recreational, and wilderness areas of Maricopa County and the Tonto National Forest. The Underwater Dive Operations (divers and underwater robot), Search and Rescue Operations (swift water and technical rope trained), Emergency Medical Services by our EMT's and Paramedics, Mounted Patrol, Off Highway Vehicles (OHV) Patrol, Boat Patrol, and DUI enforcement units make up this Division. Lake Patrol Deputies maintain and deploy their specialized skills, tools, and vehicles to ensure we are providing the highest level of public safety to recreators.

The Lake Patrol Medic and EMT deputies had several notable saves this year. One of many happened in June, when Lake Patrol EMS Deputies were inserted via Aviation to the Apache Lake area and rendered advanced medical aid to a hiker who fell and sustained a life-threatening injury. The EMS program generated over 300 Patient Care Reports in 2022.

The MCSO Mounted Unit expanded again this year, after purchasing Caesar, a Quarter Horse. The Mounted Unit has evolved into a larger diversified herd of well-trained horses, which has expanded the capabilities of the Mounted Unit in all the many situations in which they are called upon.

Lake Patrol's Search and Rescue Team ventures out into the desert, waters, and canyons to search for those who have lost their way. Using hounds, helicopters, ropes, boats, horses, UTVs, technology and good old-fashioned teamwork, they reunited many persons with their families this last year. Notably, through a large, coordinated effort, several adventurers were rescued by SAR personnel from certain demise when the weather changed in early December, leaving them in extreme cold and unable to see their path through the mountain at Four Peaks. The multi-day operation successfully reunited those several lost individuals with their very thankful families.

On the one-year anniversary of Lt. Chad Brackman's passing, MCSO Lake Patrol hosted a memorial candlelight vigil. Family and friends gathered at the Saguaro Lake Marina, with the serene backdrop of Saguaro Lake after sunset, for a candlelight ceremony under the stars that was a chance for all to gather, to mourn, and to remember.



## STATISTICS

- Search and rescue: **105**
- Total incidents: **16,124**
- Watercraft violations: **522**
- Arrests: **910**
- Operating under the influence: **11**
- DUI: **76**
- Remote operated vehicle missions: **27**
- Scuba dive missions: **25**
- Drownings: **11**



# LOWER BUCKEYE JAIL

The Lower Buckeye Jail (LBJ) is the largest detention facility in Arizona. This all-male facility includes a variety of Non-Sentenced Minimum and Medium General Population, Sentenced Working Inmates, Administrative Restricted and Nature of Charges inmates. In 2022, LBJ continued to maintain the bulk of the Medical Observation Housing for the Sheriff's Office, providing care for inmates being treated for COVID-19 related issues. The partnership between LBJ and Correctional Health Services (CHS)

continued in 2022, and provided top-quality medical care, resulting in a second straight year of zero deaths from COVID-19. With the current diverse inmate population, LBJ has found creative ways to continue internal maintenance projects. They partnered with MCSO Technology and replaced all the workstations within the facility. They updated the Supervisor's offices in the facility, and in 2023 will begin construction on several new projects such as a new Officer break room, inmate body scanner, and inmate library. The Lower Buckeye Jail also started adding more Direct Supervision incentives to the sentenced working inmate housing population, to continually provide a quality inmate workforce.



## STATISTICS

LBJ visitation averaged **845** monthly legal visits, with an average inmate population of **1,629** inmates.



# PROCUREMENT DIVISION

The Procurement Unit has four employees responsible for procuring protective equipment, supplies and services essential for the safe and efficient operation of the Sheriff's Office.

This year Procurement encountered many supply chain issues resulting in delayed delivery of items and/or vendors providing substitute items to fulfill orders. This also created an increase in contract modifications to review vendor requested price increases or changes to commodities offered. The team works with the Office of Procurement Services, MCSO end-users and vendors to procure necessary items as expeditiously as possible while following internal office policy and procedures as well the

Maricopa County Procurement Code. Procurement staff also assists other County departments and external agencies with procurement related inquiries.

In July 2022, the County transitioned to a new financial system. This required the Procurement team to learn how to process purchase orders in the new system at the beginning of the fiscal year when we are processing a high volume of requests. Procurement staff successfully transitioned to the new system with no major issues.



## STATISTICS

During 2022, the Procurement Unit processed **2,687** purchase orders (PO's) totaling **\$42,802,344.70** from eight different funding sources.

- Contract PO's issued – **1,563** **\$32,841,348.04**
- Non contract PO's over \$10k issued – **392** **\$4,321,980.60**
- Non contract PO's under \$10k issued – **424** **\$589,712.67**
- Inventory PO's issued – **295** **\$4,839,343.36**
- Non contract inventory PO's issued – **13** **\$209,960.03**



# PROPERTY MANAGEMENT DIVISION

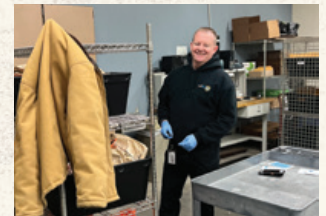
The Property Management Division is comprised of three main areas; the Property & Evidence Warehouse, the Off-Site Records Retention Warehouse, and the Arizona Revised Statutes (ARS) mandated 3511 Tow Program. The Property/Evidence Warehouse receives, catalogs, safely stores, and maintains the integrity of evidence, found property, and property for safekeeping. The Off-Site Records Retention Warehouse exists to ensure the retention and destruction of confidential and specialized Office documents. The 3511 Towing Program ensures compliance with ARS 28-3511 and the tenants of the Maricopa County Towing Contract through consistent, unbiased, and fair application of the law and contract requirements.

Operation Snowfall was the largest hard drug burn operation planned and executed by the Property Management Division and Maricopa County Sheriff's Office. Confidential materials included over \$200 million (street value) of two tons of illicit drugs to include stimulants (methamphetamine), depressants, opiates (heroin and fentanyl), hallucinogens (LSD), designer drugs, and cannabis, as well as paraphernalia and other items. These materials were transported/ escorted via convoy to a drug burn facility in California where they were incinerated. The total drive time to arrive at the California facility was fourteen and a half hours.

The Property Management Division along with the Professional Standards Bureau, the Special Investigations Division, SWAT/High Risk Responses, the Intelligence Information Division, Lake Patrol,

## STATISTICS

Deposits to general fund:	\$165,488.23
Items destroyed:	15,746
Items received:	34,650 (9.3% increase)
Officer letters sent:	6,440
Items impounded under different IRs:	1,540
Items impounded under drug cases:	3,427
Miles driven:	13,060



Aviation, Finance, Distribution, and Equipment Services, worked together in an exceptional manner to execute this two yearlong covert operation. Their teamwork resulted in effective collaboration, increased productivity, and exceptionally high morale.



# PROFESSIONAL STANDARDS BUREAU

The objective of the Professional Standards Bureau (PSB) is to receive and investigate complaints and allegations of employee misconduct and inappropriate behavior; and conduct fair and impartial investigations, while protecting employees' rights and the professional image of the employees and the MCSO. The PSB also identifies and assesses equipment, policy, tactical and training concerns and coordinates with the Policy Section, the Training Division, and Division Commanders to address these concerns.

In 2022, the PSB focused efforts on the efficiency of the administrative investigation process to enhance the level and quality of service provided to the public and the employees of the Office. These efforts included utilizing a collaborative approach with the MCSO Human Resources Employee Retention to support supervisors and managers in resolving workplace concerns, facilitating supervisory training on administrative interview techniques, and promoting the utilization of the supervisory intervention process when appropriate. In addition, the PSB hired additional civilian investigators and expanded the use of contractual services of a consulting firm to further assist with investigating administrative investigations while continuing to carry out the Office's Mission.



## STATISTICS

- Administrative investigations opened: 667
- Service complaints opened: 332
- Criminal investigation opened: 22
- Administrative investigations closed: 421
- Service complaints closed: 385
- Criminal investigations closed: 21



# RECORDS *and* ID DIVISION

The Records and ID Division provides critical and statutorily mandated access and verification services through the maintenance of a central repository of criminal arrest warrants, registered sex offenders and other criminal records. The AFIS Section processes inked and electronically transmitted fingerprints and enters these fingerprints into the Arizona Automated Fingerprint Identification System (AZAFIS).

The Criminal Process Section received and entered 49,467 new warrants.

The OIC/Warrant Section is a 24/7 operation. Employees in the OIC Section handle entering, querying, and canceling warrants and National Crime Information Center (NCIC) records, such as stolen vehicles, guns, articles, securities, boats, and missing persons. OIC confirmed and cleared more than 43,000 arrest warrants and received nearly 65,000 Law Enforcement Teletypes (NLETS).

The 24/7 AFIS Section is responsible for processing all inked and electronically transmitted fingerprints submitted; entering these fingerprints into the Arizona Automated Fingerprint Identification System (AZAFIS); in 2022, the AFIS Unit verified more than 93,000 fingerprint cards.

The Departmental Reports Section is responsible for reading, analyzing, and coding departmental reports as well as responding to requests for the release of public records.

## STATISTICS

- Applicant and public fingerprints: 5,638
- IR's received: 33,679
- NCIC entries: 2,945
- Summons bookings: 2,487
- Criminal history record checks: 153,755



# SCIENTIFIC ANALYSIS DIVISION

The Scientific Analysis Division is comprised of the Crime Lab Unit and the Firearms Unit, providing superior forensic science services and technical support to the community by utilizing proper equipment and techniques and to present objective, unbiased conclusions to the judicial system.

2022 saw the division funded by federal resources for another two (2) RapidHIT ID systems, bringing our total to three (3) instruments. These instruments have been extremely helpful in solving all types of crimes throughout Maricopa County and the State of Arizona.

This year the division was funded for several key items that either needed to be replaced due to wear and tear or are new additions to our arsenal of equipment, enabling us to keep up with ever evolving procedures and techniques in forensic science. We purchased new DSLR cameras to replace older models, an alternate light source for crime scene and/or laboratory use, oblique light kits for scene work, a replacement camera security system, and an electronic key management system for housing and tracking keys to the division, evidence lockers, vehicles, and equipment.



## STATISTICS

### Crime Lab Unit:

- 618 – Crime scene call-outs
- 316/1,108/210 – AFIS cases entered/searches/AFIS hits
- 60/31 RapidHIT DNA exams performed/RapidHIT DNA hits
- 1,000 – Lab examinations requests received
- 819 – Lab examinations completed
- 181 – Lab examinations pending



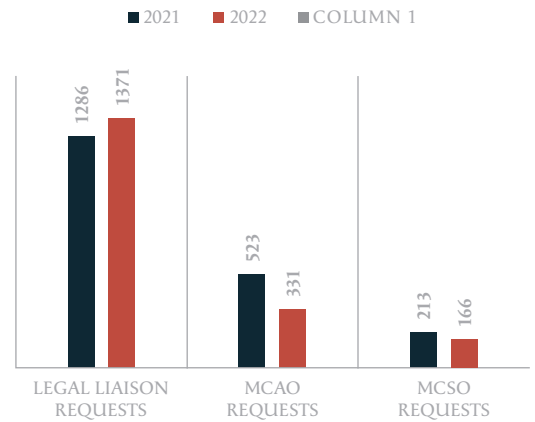


During 2022 the Crime Lab Unit saw a surge in requests for crime scene call responses up from over 100 requests over 2021. This surge in requests added hundreds of manhours spent processing crime scenes which in turn reduced the manhours spent in the laboratory.

The division participated in an Office-wide personnel study, CPSM, to try and get additional staffing for both the Crime Lab Unit and the Firearms Lab Unit, both of which are seeing an increase in call-outs and evidence examinations requested.

This year, the division got involved in several community projects including a Tip-A-Cop event, Shop with a Cop XSTEM Math & Science Fair, and adopting a needy family through the Salvation Army, donating toys, clothes, books and more for Christmas.

### 2021/2022 ADMINISTRATIVE DUTIES STATISTICAL COMPARISON



## STATISTICS

### Crime Lab Unit:

- 93 – Lab examinations requests received
- 65 – Lab examinations completed
- 28 – Lab examinations pending
- 245 – National Integrated Ballistic Information Network (NIBIN entries)
- 60 NIBIN correlations



# SHERIFF'S INFORMATION MANAGEMENT SERVICES



SIMS is 24/7, encompassing over 25 individual specialized duty stations located at the 4th Avenue Jail and at the Intake, Transfer and Release (ITR) facility. SIMS converts legal source documents to automated records with the Sheriff's Inmate Electronic Data (SHIELD) jail management system. The division continuously updates the judicial status of in-custody defendants and provides information to the public and other criminal justice agencies. SIMS works with numerous agencies and offers a wealth of services to these agencies, the public, crime victims, and the Sheriff's Office. The Bonds & Fines function, Victim Assistance & Notification Unit (VANU) and the Workbox Unit are part of the SIMS Division.



## STATISTICS

### SIMS:

- 10,570 court orders processed
- 135,245 inmates scheduled for court
- 43,589 new files processed
- 9,236 bonds transactions processed
- \$22,046,620.47 bond/fine payments accepted

### VANU:

- 44,302 letters mailed regarding IA Court or release notification
- 32,978 calls regarding IA Court or release notifications
- 1,886 crime victim impact statements
- 1,271 (31% increase from 2021) AZPOINT in Custody Protective Orders served and entered

### Workbox:

- 6,304 new files processed
- 1,953 jobs assigned
- 5,252 releases processed
- 808 warrants verified
- 11,290 inmate requests answered

### VANU

The objective of the Victim Assistance & Notification Unit (VANU) is to ensure Crime Victim Rights outlined in the Arizona State Constitution regarding Initial Appearance (IA), rights to be heard and Release notifications. Additional responsibilities include service of Protective Orders for defendants in custody.

### Workbox

The Workbox Unit is responsible for the Judicial Control of all fully sentenced inmates who have been sentenced to more than five days in custody. Workbox updates and maintains all commitment files for all fully sentenced inmates and ensures the contents of these files are accurately reflected in SHIELD. They verify all sentences for accuracy and adjust those sentences based on new or amended confinement orders received from other courts. They calculate projected release dates, screen inmates for work eligibility and track 2 for 1 credit for those who qualify. At the end of an inmate's sentence, Workbox initiates the judicial release in accordance with the court's wishes.

This year, in addition to the 682 Protective Orders assigned to the MCSO-inmates queue, VANU has successfully cleared an additional 589 unassigned Orders, by running the names from the Initial Appearance docket in the AZ Protective Order Portal (AZPOINT). This resulted in a reduction of the workload and risk associated to law enforcement officers serving Protective Orders out in the field!



# SPECIAL INVESTIGATIONS DIVISION

The Special Investigations Division (SID) focuses on drug investigations and specialized investigations directed toward the MCSO mission of working together to safeguard our communities. SID strengthens this mission through specialization in areas impacting the heart of all communities and the ongoing effect of drugs and narcotics on our youth and neighborhoods.

The Special Investigations Division's drive is to investigate, arrest, dismantle and successfully prosecute all narcotics trafficking organizations and individuals involved in the manufacturing, transportation, distribution, selling and use of all illegal drugs in or being transported through Maricopa County. SID further perpetuates investigations through the seizure of all illegal drugs, cash and other assets associated with and supportive of the illicit drug trade or other Racketeer Influenced and Corrupt Organizations; our goal is to investigate, arrest, dismantle and successfully prosecute all money laundering organizations supporting these and other illegal activities.



Detectives within the Special Investigations Division are on the front line of the ongoing challenge to confront existing and emerging drug related issues inside our communities. The emerging and growing issue of Fentanyl abuse, along with the destruction it creates in its wake, is a significant focus of the division's efforts. In this year alone, SID detectives seized just under 3 million Fentanyl pills. This is in addition to the other successful investigations that resulted in the drug seizure value of over \$25.5 million dollars. The impact of these investigations doesn't just end with an arrest. The legal forfeiture of criminal proceeds through legal proceedings is accomplished through the diligent work of SID detectives, which greatly benefits the communities we serve. The following units within SID represent the many hours of dedicated teamwork which make SID the effective force of good for our communities.

- **Maricopa County Drug Suppression Task Force (MCDST):**  
A State, Local, and Federal task force.
- **HIDTA Enforcement Action Team (HEAT):**  
MCSO along with Federal partners tasked with drug investigations.
- **RICO Asset Investigation and Disruption Section (RAIDS):** MCSO detectives assigned to the complex and long-term cases involving proceeds and assets forfeiture.
- **Fugitive Apprehension and Tactical Enforcement (FATE):** MCSO detectives along with Federal partners specialized in high-risk location and arrest of national and local fugitives.
- **Technical Surveillance Unit (TSU):** MCSO detectives specialized in technology and tools which further and compliment investigative efforts within SID.
- **Threat Management Unit (TMU):** MCSO detectives and Federal partners specialized in the mitigation and investigation of threats/harassment/stalking.

MCDST AND HEAT UNIT STATS	
Individual Counts	YTD
Lab Call-Out	2
Arrests	94
Cash	\$903,224.00
Guns	206
Vehicles	35
Powders, Pastes, Waxes (Kilograms)	
Marijuana Flower	233.6087
Cannabis Products	39.7427
Psilocybin Mushrooms	20.01
Fentanyl Powder	12.516
Meth	856.47
Cocaine	34.37535
Heroin	0.822
DMT	0
Ketamine	0
Pills and Dosage Units (Count)	
MJ Plants	2,059
Fentanyl Pills	2,9341,92
Xanax Pills	65,235
THC Vapes	2,751
THC Edibles	6,579
LSD (DU)	1
MDM (Ecstasy)	50
Psilocybin Edibles	332
Oxycodone Pills	10
Liquids	
Cannabis Liquids	0
DMT Liquids	0
TOTALS	
Total Drug Weight	1611.895
Total Drug Value	\$25,785,698.63



# CUSTODY SPECIAL RESPONSE TEAM



The Custody Special Response Team (SRT) Division is a specialized unit within the Custody Bureau that is delegated with the responsibility of providing 24/7/365 support for all office jail facility operations. This support is geared towards high-risk response for critical incidents and emergency situations which the SRT staff regularly train and prepare for. Examples of incident response are major disturbances, cell extractions, involuntary medication delivery and large-scale housing unit/facility searches. However, the SRT also places a great deal of emphasis on de-escalation tactics and resolve the incidents they respond to without any use of force over 93% of the time.

In 2022, SRT supervisory/command staff coordinated and collaborated with multiple private training corporations to host three separate nationwide multi-agency joint field training exercises. These joint field training exercises focused heavily on high-risk response within the correctional environment as well as special weapons and tactics. Aside from a focus on training, SRT advocates staff self-improvement and recognition.

From a statistical perspective, SRT had over 420 calls for service (activations), performed over 12,000 searches of individuals and cells, resulting in the confiscation of countless amounts of criminal and administrative contraband.




# SWAT DIVISION



The Special Weapons and Tactics (SWAT) Division is comprised of three units: Tactical Operations Unit (TOU), Explosive Ordnance Disposal (EOD), and Canine (K9).

All personnel assigned to this division are full-time, highly-trained specialized deputies who assist and respond to the most dangerous calls, requiring emergency assistance. These calls include: Barricade/Hostage Rescue, High-Risk Entry, Search and/or Arrest Warrants, Executive Security, and Civil Disorder.

## Canine

The MCSO K9 Unit competed in the 2022 K9 trials and brought home nine trophies after two days of tough competition, with K9's from across the State. Each of the MCSO K9 handlers and their canine partners did an outstanding job bringing home four first place, three second place, and two third place trophies. Special recognition to Officer Villanueva and canine partner Macho, who won "Top Dog" honors!  @mcsoazk9

## Tactical Operations Unit

In 2022, the Tactical Operations Unit was given the challenge and responsibility by Sheriff Penzone, to develop and implement an active shooter training lesson plan. The goal was to have every MCSO patrol assigned Deputy Sheriff and Deputy Sheriff Trainee attend the training course prior to the end of the year. The active shooter course included classroom instruction, followed by TOU personnel teaching hands on tactical movement, and finished with multiple realistic scenarios. In total, the TOU coordinated and instructed 15 active shooter courses, which included approximately 304 Deputies attending the course.



CONTINUED

# SWAT DIVISION

## Explosive Ordnance Disposal

The MCSO Explosive Ordnance Disposal (EOD/Bomb Squad) Unit personnel provided approximately 485 hours of instruction for specialized training to state, local, and federal agencies. The training instruction included explosive breaching, mechanical breaching, bomb render safe procedures, and specialized bomb tool usage. The Bomb Squad purchased one new Spartan robot. The Spartan robot platform is large in stature (weighing 600 pounds) and can be used by the Bomb Squad in many different ways. This robot is used to address vehicle IEDs, remove military ordnance, open doors regardless of size, clear buildings/structures for people, and allow for negotiating capabilities. The robots are designed to conduct explosive ordnance reconnaissance and to render safe procedures.



## STATISTICS

### EOD:

- 34 Bomb Squad incident call outs
- 15 bomb sweeps
- 485 hours of specialized instruction training provided (specialized training provided to state, local and federal agencies)
- 7 specialized training events
- 16 public demo/community outreach events
- 30 security details (election, funeral, protest, etc.)
- 15 special events
- 92 TOU missions

### TOU:

- 13 barricades
- 4 hostage incidents
- 6 suspect/subject track
- 67 search warrants
- 23 high risk arrests
- 30 security detail
- 9 emergency response
- 29 special detail
- 26 instructions (teaching course)
- 16 community events
- 222 total missions



# TABLET PROGRAM

The inmate tablet program allows incarcerated individuals the opportunity to stay in contact with friends and family through the video visitation and phone systems that are incorporated into their assigned tablet. Tablets allow access to educational and religious materials, especially crucial during the pandemic when volunteers were unable to host meetings and services. Inmates can choose from a variety of books, movies, games, and television programming through the vendors streaming services, prices vary depending on the services used.



## STATISTICS

### Education:

- 1,350,448 million hours used
- 206,533 courses completed
- 27052 unique users of the education system
- 48.7 hours average per user

### Messages:

- 2,262,911 messages received
- 2,167,527 messages sent
- 229,714 photos received
- 3,933 Ecards received
- 23,035 Ecards sent
- 4 million total messages sent or received

### Phones:

- 1,350,448 million hours used

### Video Visits:

- 495,216 visits completed on the tablets



# TOWERS JAIL

Opened in 1982, The Towers Jail is one of five MCSO detention facilities. The Towers Jail provides custody housing and management of male general population pre-trial detainees/inmates. Both minimum and medium classifications of inmates are housed at the Towers Jail. The staff of the Towers Jail serve the community by maintaining custody of court-ordered detainees, providing quality care, welfare services, and managing the behavior of inmates.

In 2022, the staff of the Towers Jail implemented specific housing units that offered incentives and additional privileges beyond a standard housing unit. The inmates were issued outlined expectations of positive behavior and rule compliance to remain in the incentivized housing units. These housing units have demonstrated success with high inmate accountability standards, positive behaviors and communication, and less stressful environment for inmates and staff.



## STATISTICS

The Towers Jail has six housing units similarly designed with a “podular-remote layout.” Each housing unit has four pods, each pod having **15** cells with a 2 person capacity. The current maximum capacity of the Towers Jail is **720**, while the average daily population was **622**.



# TRAINING DIVISION

The Maricopa County Sheriff's Office Training Division's mission is to educate, train, and inspire. The goal is to develop employees of character and commitment to duty, and to provide them with the knowledge and skills needed to be safe, competent and attain professional growth throughout their career. This is achieved by focusing on the intellectual, physical, mental, and emotional growth necessary for professional excellence.



**Body Worn Camera (BWC) Unit**  
Over the course of the year 2022 the BWC Unit accomplished the following:

- Worked with Enforcement Support and the Policy Unit to bring together an effective policy and standard operating procedures that will allow Posse to wear Body Worn Cameras (BWC) while performing patrol assistance.
- Hired additional staff to streamline, standardize, and improve equipment management processes.
- Created a report to better account for unlabeled evidence and is continuously working with CID/BIO/and PSB for continual and practical improvements and applications.

## **Court Ordered Related Training (CORT) Unit**

- All classes were delivered and provided compliance per the Melndres Order.

## **Detention Basic Academy**

- Updated the Basic Academy curriculum in line with best practices and established division goals.
- Graduated 72 Detention Officers.



# TRAINING DIVISION



## **Detention Advanced Officer Training (AOT) Unit**

- Created the Close Quarter Weapon System Retention Course which provides detention personnel with an interactive lecture, hands-on demonstrations, and exercises that teach individuals how to survive various close-quarter crisis situations.
- Launched Narcan Training and Issued Narcan to Detention Bureau personnel in two months.
- Completed two Detention Post-Academies – this is an additional week of extra training and information after the recruit graduates.

## **Firearms Training Unit (FTU)**

With limited physical space for classes, the Firearms Training Unit has accommodated SWAT School, EOD School, Cadets School, Maricopa County Attorney Office (MCAO) Training, Other Agencies Training in addition to fulfilling the needs of MCSO.

## **STATISTICS**

### **Court Ordered Related Training (CORT) Unit:**

- 109 training events
- 18 courses taught or facilitated

### **Detention Advanced Officer Training (AOT) Unit:**

- Hosted 5 sessions of the Close Quarter Weapon System Retention Course, with a total of 53 participants

#### **Narcan Training and Distribution:**

- 1,654 kits were distributed across 22 divisions
- Training provided to 1,470 detention personnel

### **Detention Basic Academy:**

- A total of 72 individuals went through the Detention Academy

### **Impaired Drivers Unit:**

- 4 drug recognition expert call-outs
- 9 Phlebotomy call-outs
- 50 MCSO Vehicular Crimes Unit call-outs

### **Sworn Advanced Officer Training (AOT):**

- 57 training events
- 117 courses taught or facilitated
- 622.5 hours instructed
- 1,735 students



## The Maricopa County Law Enforcement Training Academy (MCLETA)

County Law Enforcement Training Academy has become the premier academy in the state with the highest demand for attendance.

MCLETA is now training recruits for 29 agencies statewide, to include agencies as far as Flagstaff and Show Low.

We maintain a strong professional relationship with the Glendale Police Department, who provide their full support by allowing us to use their driving track and providing a full-time class sergeant and recruit training officer.

We also have partnerships with Scottsdale, Salt River, Buckeye, Coolidge, Goodyear PD who all provide Recruit Training Officers (RTOs) full time. These RTOs and their class Sergeants trained 164 recruits and graduated five MCLETA classes in 2022, to include 45 deputies. MCLETA staff assisted west valley police agencies in the planning and development of the West Valley Law Enforcement Academy, now up and running at the Glendale Regional Public Safety Training Center (GRPSTC). MCLETA was also approached by AZPOST and asked to test a pilot program regarding a new updated curriculum and course schedule, due to our size and success.

It should be noted, 2022 included the successful graduation of class 158, the largest class to go through MCLETA in the history of MCSO. This class came in with 61 recruits and graduated 53. This class size presented a unique challenge for staff regarding logistics and scheduling, however they adapted and overcame all these challenges without compromising the integrity and quality of the training we strive to provide to each recruit.

## Sworn Advanced Officer Training (AOT) Unit

The AOT Unit underwent a 100% personnel change. The newly assigned employees immediately set forth to continue the established standard of training while bringing new ideas and implementing changes to outdated processes.

## STATISTICS

### Firearms Training Unit (FTU):

1,805 MCSO Weapon Certified Employees:

- 892 Detention Officers
- 594 Sworn Personnel
- 54 Reservists
- 265 Posse

73 Modules and Fundamental Classes Qualifying:

- 490 Detention Personnel
- 253 Sworn Personnel
- 18 Reservists
- 26 Posse

Firearms Academies:

- 7 academies completed 4 sworn, 3 detention

Red Dot Class:

- 4 classes competed
- 49 employees certified

Rifle Certifications:

- 4 classes competed
- 49 employees certified

Firearms Instructor School:

- 1 school competed
- 9 new firearms instructors certified



# TRANSPORTATION DIVISION

The mission of the Maricopa County Sheriff's Office Transportation Division is to enhance the quality, security, and efficiency of inmate movement through the dedicated effort and management of our resources.



In June, Correctional Health Services (CHS) provided new COVID guidance regarding the housing and transportation of inmates, which allowed Transportation to begin using buses and box trucks regularly, thus reducing the number of trips and miles driven to transport inmates to and from court. This was a welcome return to our normal operations.

In addition to the normal activity of moving inmates between court and facilities, the Transportation division assisted with numerous Community Outreach events and Office functions.



## STATISTICS

- 16 total vehicles
- 263,240 miles driven
- 128,524 inmates transported
- 24 commercial drivers license drivers



# WAREHOUSE OPERATIONS UNIT



## DISTRIBUTED BY THE MCSO WAREHOUSE

- 778,500 disposable surgical face masks
- 16,082 cloth face masks
- 50,775 N95/KN95 masks
- 3,541,500 pairs of gloves
- 10,249 packages of disinfectant wipes
- 736,128 rolls of toilet paper rolls
- 2,258 gallons of hand sanitizer
- 64,380 pairs of inmate sandals
- 295,920 tubes of inmate toothpaste
- 728,640 inmate toothbrushes
- 4,950,000 bars of inmate soap

The Warehouse Operations Unit consist of six staff members who are responsible to purchase, receive, store, and ship supplies for all MCSO Divisions and other County departments. Our goal is to maintain inventory to ensure immediate distribution when Divisions place orders.

The MCSO Warehouse stocks over 500 different items, to include everything from inmate mattresses and toilet paper to evidence collecting supplies, PPE equipment, and most of the forms used by all MCSO divisions.

Supply chain issues remain a challenge for the Warehouse Operations, but our dedicated team worked with current county vendors and reached out to new vendors to ensure the Warehouse remained stocked and was available to provide critical supplies to all of our divisions.

COVID-19 and other viruses continued to require a high demand for PPE equipment and supplies. The staff at the Warehouse made it a top priority to ensure they remained fully stocked on masks, gloves, disinfectant wipes, and hand sanitizers to help ensure everyone remains safe and healthy.



# WATKINS JAIL

The Watkins Jail houses minimum and medium unsentenced general population inmates. The facility was opened in 2020 and has five housing units with a 1,600-bed capacity which operates on a Strategic Inmate Management (SIM) system using the principles and philosophies of Direct Supervision and Inmate Behavior Management. This inmate management system assumes that most inmates will behave like rational adults and comply with jail rules, regulations, and staff expectations. Watkins Staff have completed over 5,000 Disciplinary Action Reports, holding our inmate population to a higher standard in the incentivized housing units. Watkins staff also utilized positive reinforcement and incentives such as hosting inmate basketball, volleyball, handball, spades, and chess tournaments throughout the year. The combination of engaged staff and setting expectations has resulted in an environment that is safe, secure, and clean. The objective of the Watkins Jail is to provide the best customer service possible to community members housed within the facility awaiting their due process through the court system.



## STATISTICS

The Watkins Jail staff teaches the Direct Supervision, Strategic Inmate Management training. This is a 24 hour course for officers and 32 hour course for supervisors that presents the fundamentals of the philosophies we have incorporated.

- Processed **3,753** legal visits
- Responded to over **50,000** inmate requests

These numbers just highlight a few areas where Watkins Jail staff show their dedication and hard work to the Office and our community.



# MAJOR CRIMES DIVISION

The Major Crimes Division provides a high level of service to victims and families by ensuring that all investigations are conducted thoroughly and professionally. The investigations use up to date technology and best practices in law enforcement.

The Major Crimes Division includes Homicide, Death Investigations, Special Victims, Sex Offender Notification, Cyber Crimes, Jail Crimes, and Vehicular Crimes.

## Homicide Unit

The Homicide Unit is responsible for investigating homicides, suspicious deaths, child deaths, and critical incidents, which includes Deputy/Officer Involved Shootings. Currently, there are two active squads of investigators, made up of six Detectives and one Sergeant for each. In 2022, the Homicide Unit responded to 50 call-outs to investigate, 17 of which ended in an arrest. Additionally, the Homicide Unit answered the call to assist other divisions inside MCSO and other agencies. The Homicide Unit investigated 50 call-outs including 30 homicides, six critical incidents, and 11 suspicious deaths.



## Homicide Cold Case Unit

This Unit is responsible for maintaining a cold case registry, which is reviewed and categorized by priority. The registry contains cases as early as the 1960s through more recent times, some as recent as last year. The Unit also investigates cold case homicides when new, workable information, evidence or suspects have been identified. Furthermore, in addition to reviewing and investigating cold cases, the Unit also helps outside agencies with investigations related to homicides in their jurisdictions, his includes agencies within Arizona as well as across the country. This year, they aided other agencies with six cases.

In 2022, Detectives assigned to the Cold Case Unit covered active homicide investigations on numerous occasions due to the volume of service calls the Homicide Unit had. The Homicide Cold Case Unit is comprised of three Detectives, one Sergeant and one analyst.

CONTINUED

# MAJOR CRIMES DIVISION

## Death Investigations Unit

On April 18th, 2022 the Major Crimes Division added the Death Investigations Unit. The purpose and mission of this Unit was to have a trained death investigator respond to complex death investigations, which did not have criminal connection to the cause and manner of death. These investigations included suicides, overdoses, industrial or accidental deaths, and equivocal deaths.

Due to the nature of their specificity, the Death Investigations Unit also assisted the Patrol Bureau numerous times with natural deaths, which had questionable circumstances.

Since the inception of the Death Investigations Unit, they have been called out 146 times, accumulating over 1,700 hours of investigative work. These calls included 54 suicides, 4 suspicious deaths, and 4 assists.

## Vehicular Crimes Unit

The Vehicular Crimes Unit (VCU) is comprised of one sergeant and six detectives. This unit responds to fatal vehicle accidents and vehicle accidents involving people that have been very seriously injured. The Vehicular Crimes Unit responds to accidents in all Maricopa County which are within the jurisdiction of the Maricopa County Sheriff's Office.

In 2022, VCU had 82 assigned fatal or serious injury accidents. The VCU also had five call-outs where they assisted outside agencies with a fatal crash investigation. VCU assisted other detective units (Homicide and GCD) with nine call-outs.

Some of the investigations they conducted involved criminal charges and investigations, which were charged to the Maricopa County Attorney's Office.

Specifically, vehicular crime detectives had an investigation in 2022 involving a distracted driver that was using their cell phone while driving. The driver's inattention resulted in a fatal collision. The superb detective work and analytical cell phone data extraction resulted in the first cell phone distraction guilty verdict in Maricopa County for negligent homicide.

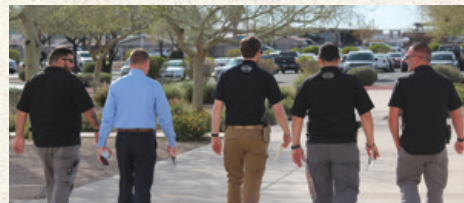
## Jail Crimes Unit

The Jail Crimes Unit investigates crimes committed within the Maricopa County Sheriff's Office jail system, Maricopa County Court facilities, and The Maricopa County Juvenile Detention Centers. Investigations include deaths, aggravated and sexual assaults, escapes, promotion of jail contraband, and destruction of jail property.

In 2022, the Jail Crimes Unit was assigned 348 new cases and responded to 129 incidents. Jail crimes detectives conducted multiple illegal drug investigations within several jail facilities and executed several search warrants. One incident revealed an inmate possessing over 100 fentanyl pills while in custody.

## Cyber Crimes Unit

The Cyber Crimes Unit is responsible for investigating crimes committed within Maricopa County that have a nexus to electronic media or the Internet. Investigations include high profile allegations of Computer Tampering, Online Identity





## STATISTICS

- 4,682 gigabytes of evidentiary data extracted and analyzed
- 423 electronic devices processed
- 8 proactive investigations initiated by the Cyber Crimes Unit for allegations of sexual exploitation of a minor



Theft, Online Credit Card Fraud, Hacking, Software Piracy, Harassment/Stalking, Cyber Bullying, Sextortion, as well as Sexual Exploitation of Minors, Luring a Minor for Sexual Exploitation, and all Cybertips received from the Internet Crimes Against Children Task Force and the National Center for Missing and Exploited Children. The Cyber Crimes Unit is comprised of an Investigative Section staffed by three detectives and one criminal intelligence analyst, and a Forensic Section staffed by five certified forensic computer analysts. All Cyber Crimes Unit personnel are supervised by one Detective Sergeant.

In 2022, the Cyber Crimes Unit responded to over 100 requests for assistance in the field while also receiving 65 formal requests for full forensic extraction and analysis of digital evidence. In addition to processing digital evidence for all of MCSO, the Cyber Crimes Unit investigated 56 Internet Crimes Against Children cases of which ten were resolved with the charging or arrest of the suspect.

### Special Victims Unit

The Special Victims Unit is comprised of three squads. They include an East Valley Squad and West Valley Squad tasked with investigating sex crimes and child abuse cases; and the Sex Offender Notification Unit tasked with monitoring sex offenders residing within the jurisdiction of the Maricopa County Sheriff's Office. Detectives assigned to the Special Victims Unit receive specialized training in the areas of forensic interviewing of minors, child abuse investigations, interview and interrogation, and traumatic victim behaviors.

In 2022, the Special Victims Unit responded to 81 call-outs, received 586 new cases, and closed out 610 cases during the year. Of those case closures, 28 were cleared by arrest, while an additional 33 cases were submitted to the Maricopa County Attorney's Office for charging. The MCSO Sex Offender Unit took in 196 new registrations in 2022 bringing the current number of directly monitored offenders to 1,158.



# MEDIA RELATIONS UNIT

The Media Relations Unit which includes the Public Information Office (PIO), is responsible for providing timely and accurate information to the public and media organizations by using a variety of multimedia and social media platforms. Our Public Information Officers work 24/7 to answer inquiries about crimes, accidents, rescue operations, jail incidents, office policies, and more. The main goal of the Unit is to keep the community informed about the operations of the Maricopa County Sheriff's Office and be a direct link to information. This is accomplished through press conferences, social media, videos, our annual report, internal bulletins and through our MCSO website.

In June 2022, the PIO launched an MCSO Tik Tok account, finishing the year with over 11,000 followers and close to 100,000 likes. Overall, our social media pages: Facebook, Twitter, Instagram and Tik Tok increased reach, profile visits and followers, in turn growing our engagement with our community. Another highlight in 2022 was that for the first time, we had the opportunity to cover National Police Week in Washington, D.C., with two staff members traveling to capture all the events taking place during such an important week.









### SHERIFF PENZONE

550 W. Jackson Street  
Phoenix, AZ 85003  
602 876 1000

### COMMUNITY OUTREACH

602 876-1685

### REPORT A CRIME TIP

602 876 8477

### PROFESSIONAL STANDARDS BUREAU

101 W. Jefferson Street  
Phoenix, AZ 85003  
602 876 5429  
844-887 4483

### JAIL INFORMATION LINE

602 876 0322  
TDD 602 876 0729



### PUBLIC RECORDS

602 876-1070

### VICTIM INFORMATION LINE

602 876 8276

    @mcsoaz

  @mcsoazespanol



## MARICOPA COUNTY SHERIFF'S OFFICE

550 W. Jackson Street | Phoenix, AZ 85003

602 876 1000 | [Mcsso.org](http://Mcsso.org)