

## How to file a Comment or Complaint

If you have a concern regarding the performance of any Maricopa County Sheriff's Office employee, you have the right to file a complaint in English, Spanish, or your preferred language, including sign language, using the following methods:

- In-Person at any District Facility or at the Professional Standards Bureau (see addresses on reverse)
- By Mail
  - Professional Standards Bureau  
101 West Jefferson Street  
Phoenix, Arizona 85003
- Telephone:
  - (602) 876-5429 – Direct
  - (844) 887-4483 – Toll Free 24-hour hotline
  - TDD: (602)876-1000
- Fax: (602) 876-0070
- Online:
  - [www.MCSO.org/Contact](http://www.MCSO.org/Contact)

The MCSO will make reasonable efforts to ensure that complainants who speak other languages (including sign language) and have limited English proficiency can file complaints in their preferred language. The Maricopa County Sheriff's Office shall accept all civilian complaints, whether submitted verbally or in writing; in person, by phone, by mail, or online; by a complainant, someone acting on the complainant's behalf, or anonymously; and with or without a signature from the complainant.

This Comment and Complaint Form can be hand delivered, mailed, or faxed to the Professional Standards Bureau, or any facility of the Maricopa County Sheriff's Office. All public complaints are forwarded to the Professional Standards Bureau for investigation. Within seven days of receiving the complaint, the Professional Standards Bureau will mail a Complaint Acceptance letter to you. You will be notified in writing once the investigation is complete. This notification will include the findings of the investigation and any discipline imposed.

## Facilities

### District I

1840 S. Lewis Street  
Mesa, AZ 85210  
(602) 876-1853

### District II

920 E. Van Buren Street  
Avondale, AZ 85323  
(602) 876-1865

### District III

13063 W. Bell Road  
Surprise, AZ 85374  
(602) 876-1602

### District IV

37622 N. Cave Creek Road  
Cave Creek, AZ 85331  
(602) 876-1742

### District VI

20727 E. Civic Parkway  
Queen Creek, AZ 85142  
(602) 876-5055

### District VII

16705 E. Avenue of the Fountains  
Fountain Hills, AZ 85268  
(602) 876-1869

### Lake Patrol

7307 N. Bush Highway  
Mesa, AZ 85215  
(602) 876-1636

### Professional Standards Bureau

101 West Jefferson Street  
Phoenix, AZ 85003  
1-844-887-4483 - Toll Free  
602-876-5429 – Direct  
TDD: (602)876-1000

# Maricopa County Sheriff's Office



# Comment and Complaint Form

