

# INFORMATION FOR ARIZONA'S VICTIMS OF CRIME

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Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights community resources available to assist you and explains your rights as a victim under Arizona law.

*\*Esta información en español, se puede obtener en [www.azag.gov/victim-services/resources](http://www.azag.gov/victim-services/resources)*

## VICTIM ASSISTANCE

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### Agencies & Services

Organizations such as victim assistance programs, advocacy centers, child abuse treatment programs, support groups, and domestic violence shelters are established throughout the state to help crime victims regain control over their lives. Some of the services are listed below. They provide emergency and long-term support to victims and their families. Services which may be available include:

- emergency safe homes or shelters
- 24 hour crisis telephone lines
- crisis and long term counseling
- advocacy for your needs and rights
- court orientation and accompaniment
- accompanying you to medical examinations
- transportation
- child care

For certain sexual offenses, costs for medical examinations that are done to preserve evidence may be paid for by the Prosecuting Agency. Check with a victim/witness program advocate in your county for more information.

**See "Information and Resource Numbers" on the last page for a list of the agencies that can provide victim assistance services.**

## VICTIM COMPENSATION

If you are a victim of violent crime or the next of kin of a victim who dies as a result of a criminal act, you may apply to the county's Crime Victim Compensation Program to recover certain expenses. You should file your claim in the county where the crime occurred. Some expenses you may be able to recover include:

- medical and dental expenses
- lost wages
- crime scene clean up
- mental health counseling
- funeral costs

There are conditions which must be met to be eligible for compensation, and eligibility does not guarantee an award. To obtain an application or receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator (see "Information and Resource Numbers" for the phone number).

## DOMESTIC VIOLENCE

If you are a victim of domestic violence, you may seek a protective order. Orders of Protection restrain spouses, ex-spouses, persons living together now or in the past, persons with a child in common or pregnant by the other person, persons who are currently or were previously in a romantic or sexual relationship, and close relatives from committing an act of domestic violence or contacting you. A petition for an Order of Protection (available at any court) can be filed with or without a lawyer. If you are a party in an ongoing or pending family law case (ex. dissolution of marriage) or if the juvenile defendant is under the age of twelve, you should apply at any Superior or Tribal Court location. When court is not open, you may request an Emergency Order of Protection through a law enforcement officer. Emergency Orders are valid until the close of the next court business day. An Order of Protection can prohibit the abuser/defendant from going to your residence (even if the defendant has been living at the address), going to other locations, prohibit the defendant from possessing or purchasing a firearm, or committing an offense of domestic violence. If you seek an Order of Protection, you may request that your address and/or other locations be kept confidential. There is no court filing fee or service/process fee for an Order of Protection. You may have your Order of Protection serviced by a private process server for a fee.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

## SEXUAL ASSAULT

If you are a victim of sexual assault, you are entitled to a medical forensic exam free of charge, without reporting to law enforcement. **For more information on domestic violence/sexual assault or to get help, please visit [www.acesdv.org](http://www.acesdv.org).**

## VICTIM RIGHTS

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights. Your legal rights as a victim don't begin until an arrest has been made or charges have been filed. You will be notified if charges are going to be declined.

### WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony or any misdemeanor. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if the spouse, parent, child, grandparent, sibling or other person related to the person by consanguinity or affinity to the second degree or other lawful representative is in custody for an offense or is the accused.

### REQUESTING / WAIVING RIGHTS

Some rights are given to victims automatically and some rights need to be requested. The law enforcement officer will provide you with a form that asks you to request or waive (decline) your rights. You will be given a copy of the completed request/waiver form for your records.

Following is a list of the "upon request" rights that you may request or waive (these rights apply after formal charging):

- To be notified of the suspect's release from custody (see the **"When a Suspect Is Arrested"** section for instructions on how to exercise this right).
- To receive a copy of the terms and conditions of release.
- To receive notification of scheduled court proceedings.
- To talk with a prosecutor prior to a plea, dismissal or trial.
- To make a Victim Impact Statement.
- To receive a copy of the presentence or predisposition report.
- To receive notice of a defendant's conviction (or adjudication), acquittal, or the dismissal of the charges.
- To receive notice of sentencing or disposition results.
- To have property taken as evidence returned after the case is resolved.

#### **LEGAL ENTITY "UPON REQUEST" RIGHTS**

- To receive notice of restitution and sentencing/disposition hearings, and notice of the sentencing or disposition results.

#### **NEIGHBORHOOD ASSOCIATION "UPON REQUEST" RIGHTS**

- To receive notification of scheduled court proceedings, and to make a Victim Impact Statement at sentencing/adjudication.

Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you may be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system.

**To request a copy of the full text of Arizona's victims' rights laws, you may contact the Attorney General's Office of Victim Services at (602) 542-4911 (Phoenix) or 866-742-4911 (toll free).** You can also learn more about Arizona's victims' rights laws and available services by visiting the Arizona Attorney General web page at [www.azag.gov](http://www.azag.gov).

## YOUR RIGHT TO RESTITUTION

If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs of your victimization. This court-ordered payment is known as restitution. Victims of crime have a Constitutional right to receive prompt restitution.

## YOUR RIGHT TO RESTITUTION (Continued)

If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process (see "Information & Resource Numbers").

For more restitution resource information, please visit the Supreme Court's victim restitution website at [www.azcourts.gov/restitution](http://www.azcourts.gov/restitution).

## FREE COPIES OF POLICE REPORTS

A victim of a criminal offense that is a part 1 crime (e.g. criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft and arson) or an immediate family member of the victim if the victim is killed or incapacitated has the right to receive one copy of the police report from the investigating law enforcement agency at no charge.

## WHEN A SUSPECT IS ARRESTED

Box 3 of the request/waiver form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly.

***If the suspect is an adult and has been arrested***, you can exercise certain rights by contacting the court prior to the Initial Appearance. You can also exercise your right to be informed of the suspect's release by contacting the custodial agency.

***If the suspect is a juvenile and has been detained***, you can obtain detention hearing information and exercise certain rights by contacting the juvenile probation department. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

***If an adult or juvenile suspect is cited and released, or a juvenile suspect is referred to the Juvenile Court but not detained***, you can exercise certain rights by contacting the court prior to the date and time that the suspect must appear.

***If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days, you can call the law enforcement agency to obtain case status information.***

**Your employer may be legally required to allow you unpaid leave from work to attend court. Contact the prosecuting agency for more information.**

## SUSPECT IS AN ADULT AND HAS BEEN ARRESTED

### Initial Appearance (Court Hearing)

Purposes:	(1) Determine whether to release the accused; (2) If the accused is released, determine the terms and conditions of release; (3) Set the next court date(s); (4) Obtain a plea from the accused (for some misdemeanor offenses)
When Held:	Within 24 hours of arrest
Location:	Court and Custodial Agency
Contact:	See "Information & Resource Numbers"
Your Rights:	To be present and heard at the initial appearance and to be informed of the suspect's release

## SUSPECT IS A JUVENILE AND HAS BEEN DETAINED

### Detention and Advisory Hearings

Purposes:	(1) Determine whether to release the accused; (2) If the accused is released, determine the terms and conditions of release; (3) Obtain a plea from the juvenile (misdemeanor offenses); (4) Juvenile to admit guilt or deny
When Held:	Detention Hearing – within 24 hours of arrest Advisory Hearing – within 24 hours of detention hearing
Location:	Detention Screening Section, County Juvenile Probation
Contact:	See "Information & Resource Numbers"
Your Rights:	To be present and heard at the detention and advisory hearings and to be informed of the juvenile's release

***Information & Resource Numbers are located on the following pages***

# INFORMATION AND RESOURCE NUMBERS – MARICOPA COUNTY, ITS CITIES AND TOWNS

## \*\*EMERGENCY SERVICES ONLY\*\* DIAL 911

### VICTIM SERVICES

Maricopa County Victim Witness Program.....	(602) 506-8522	Gilbert Police Department Victim Services.....	(480) 635-7700
Southeast (Mesa) Office.....	(602) 506-2488	Gilbert Prosecutors Office Victim Services.....	(480) 635-7936
Juvenile Victims' Rights Program		Glendale Police Department Victim Services.....	(623) 930-3030
Westside Office.....	(602) 372-4000	Goodyear Police Department Crisis Services.....	(623) 882-7677
Eastside Office.....	(480) 962-8002	Mesa Police Department Victim Services.....	(480) 644-2188
Maricopa County Victim Compensation.....	(602) 506-4955	Peoria City Prosecutor Victim Assistance.....	(623) 773-7414
Maricopa County Juvenile Court Services, Victims'		Peoria Police Department Victim Assistance.....	(623) 773-5041
Rights Office.....	(602) 506-4471	Phoenix Police Department Victim Services.....	(602) 534-2123
Avondale Police Victim Services.....	(623) 333-7219	Scottsdale City Prosecutor Victim Services.....	(480) 312-4226
Chandler Police Department Victim Services.....	(480) 782-4535	Scottsdale Police Crisis Intervention Services.....	(480) 312-5055
El Mirage Police Department Victim Assistance.....	(623) 500-3090	Surprise Police Department Victim Assistance.....	(623) 222-4312
Fort McDowell Wassaja Family Services.....	(480) 789-7990	Surprise Prosecutor's Office Victim/Witness	
Fort McDowell Victim Advocate.....	(480) 789-7678	Services.....	(623) 222-1177

### VICTIM SERVICES – Domestic Violence Crisis Services

National Domestic Violence Hotline.....	1-800-799-SAFE (1-800-799-7233)	Arizona Coalition to End Sexual and Domestic Violence.....	(602) 279-2900/ 1-800-782-6400
DV Stop.....	(480) 890-3039	Never Again Foundation.....	(602) 761-2535
Address Confidentiality Program.....	(602) 542-1653	Faith House Agencies – A New Leaf.....	(623) 842-3327
Autumn House – A New Leaf.....	(480) 835-5555	Fort McDowell Wassaja Family Services: Domestic Violence Unit.....	(480) 837-5076
Centro de Amistad.....	(480) 839-2926	Gila River Indian Community Tribal Social Services... (480) 899-9565	
Chrysalis Shelter – Phoenix (24 hrs.).....	(602) 944-4999	My Sisters' Place – Catholic Charities (24 hrs.).....	(480) 821-1024
Chrysalis Program.....	(602) 955-9059	New Life Shelter.....	(623) 932-4404
De Colores – Chicanos por la Causa (24 hrs.).....	(602) 269-1515	Salt River Pima-Maricopa Indian Community Social Services.....	(480) 850-8484
DIGNITY HOUSE (women involved in prostitution).....	(602) 258-2785	Senior Help Line (24 hrs.).....	(602) 264-4357
Elim House – Salvation Army (24 hrs.).....	(602) 267-4111	Sojourner Shelter (24 hrs.).....	(602) 244-0089
Eve's Place.....	(623) 537-5380	Sojourner Program.....	(602) 244-0997
Faith House Shelter – A New Leaf (24 hrs.).....	(623) 939-6798	UMom.....	(602) 957-1903

### VICTIM SERVICES – Sexual Abuse/Assault Services

Center for Prevention of Abuse and Violence – Casa	(602) 254-6400	EMPACT Sexual Assault Hotline.....	(480) 736-4949
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### VICTIM SERVICES – Other Assistance Agencies

Arizona State University – Counseling Services.....	((480) 965-6146	Arizona State University – Student Life.....	(480) 965-6547
Arizona State Police Dept. Victim Services.....	(480) 965-0107		
Adult Protective Services.....	1-877-SOS-ADULT (1-877-767-2385)	Arizona Department of Child Safety.....	1-888-SOS-CHILD (888-767-2445)
Arizona 211: AZ Community Information & Referral Services ( <a href="https://211arizona.org">https://211arizona.org</a> ).....	(602) 263-8856/ 1-800-352-3792	Identity Theft Resource Center (ITRC).....	1-888-400-5530 <a href="http://www.idtheftcenter.org">www.idtheftcenter.org</a>
Birth to 5 Helpline.....	1-877-705-5437	Crisis Recovery Network (24 hour crisis line).....	(602) 222-9444/ 1-800-631-1314
Cocaine Anonymous.....	(602) 279-3838	Crisis Nursery.....	(602) 273-7363
Community Bridges.....	(480) 962-7711	Lawyers Referral Service.....	(602) 257-4434
EMPACT Suicide Hotline.....	(480) 784-1500	Community Legal Services.....	(602) 258-3434
Terros (24-hour crisis service).....	1-800-293-1749	Mothers Against Drunk Driving (MADD) – AZ Office	1-800-553-6233

### CUSTODIAL AGENCIES

Arizona Department of Corrections.....	1-866-787-7233	Maricopa County Juvenile Probation – Central Index	(602) 506-4500
Glendale City Jail.....	(623) 930-3020	Victims' Rights Office.....	(602) 506-4471
Mesa City Jail.....	(480) 644-2042	Durango Detention Screening.....	(602) 506-4280

Maricopa County Jail..... (602) 876-0322 SE Detention Screening..... (602) 506-2669  
 Maricopa County Sheriff's Office – Victim Assistance  
 & Notification Unit – IA Court 24/7..... (602) 876-8276

**PROSECUTORS**

Arizona Attorney General's Office..... (602) 542-4911 Maricopa County Attorney's Office..... (602) 506-3411

**MUNICIPAL PROSECUTORS**

Avondale..... (623) 333-5825	Gila Bend..... (928) 683-2940	Phoenix..... (602) 262-4781
Buckeye..... (623) 523-0234	Gilbert..... (480) 635-7900	Queen Creek..... (480) 661-6044
Carefree..... (602) 943-7239	Glendale..... (623) 930-3475	Scottsdale..... (480) 312-2710
Cave Creek..... (480) 488-1409	Goodyear..... (623) 882-7201	Surprise..... (623) 222-1140
Chandler..... (480) 782-4610	Guadalupe..... (623) 932-0430	Tempe..... (480) 350-8280
El Mirage..... (602) 943-7239	Litchfield Park..... (623) 393-1700	Tolleson..... (602) 523-0234
Florence..... (520) 723-4623	Mesa..... (480) 644-2210	Wickenburg..... (928) 684-5451
Fort McDowell Tribal..... (480) 789-7670	Paradise Valley..... (480) 348-3691	
Fountain Hills..... (480) 483-2404	Peoria..... (623) 773-7347	

**LAW ENFORCEMENT**

Arizona Department of Public Safety (DPS)..... (602) 223-2000 Arizona Game and Fish Department..... (623) 236-7201  
*Crime Victims' Information Online: [www.azdps.gov/services/crime\\_victims](http://www.azdps.gov/services/crime_victims)*  
 Maricopa County Sheriff's Office..... (602) 876-1000

**MUNICIPAL POLICE AGENCIES**

Avondale..... (623) 333-7000	Gila River..... (520) 562-7139	Phoenix..... (602) 262-7626
Buckeye..... (623) 349-6400	Gilbert..... (480) 503-6500	Scottsdale..... (480) 312-5000
Carefree..... (480) 488-3686	Glendale..... (623) 930-3000	Surprise..... (623) 222-4000
Cave Creek..... (480) 488-6636	Goodyear..... (623) 932-1220	Tempe..... (480) 350-8311
Chandler..... (480) 782-4130	Mesa..... (480) 644-2211	Tolleson..... (623) 936-7186
El Mirage..... (623) 500-3000	Paradise Valley..... (480) 404-7000	Wickenburg..... (928) 684-5411
Fountain Hills..... (480) 876-1869	Peoria..... (623) 773-8311	
Arizona State University Police Department..... (480) 965-3456	Maricopa Community College Police Department..... (480) 784-0900	

**COURTS**

Arizona Supreme Court [www.azcourts.gov/restitution](http://www.azcourts.gov/restitution) Maricopa County Superior Court..... (602) 506-3011  
 Maricopa County Adult Probation..... (602) 506-3261 Maricopa County Juvenile Probation..... (602) 506-4500

**MUNICIPAL COURTS**

Apache Junction..... (480) 982-8250	Gila Bend..... (928) 506-1589	Peoria..... (623) 773-7400
Avondale..... (623) 333-5800	Gilbert..... (480) 635-7800	Phoenix..... (602) 262-6421
Buckeye..... (623) 386-5908	Glendale..... (623) 930-2400	Queen Creek..... (480) 892-0164
Carefree..... (480) 488-1689	Goodyear..... (623) 882-7200	Scottsdale..... (480) 312-2442
Cave Creek..... (480) 488-1409	Guadalupe..... (480) 730-3085	Surprise..... (623) 222-4800
Chandler..... (480) 782-4700	Litchfield Park..... (623) 935-7091	Tempe..... (480) 350-8454
El Mirage..... (623) 815-2186	Mesa..... (480) 644-2255	Tolleson..... (623) 474-4975
Fountain Hills..... (480) 816-5103	Paradise Valley..... (480) 948-7620	Wickenburg..... (928) 684-5451

**JUSTICE COURTS**

Agua Fria..... (623) 936-1449	Hassayampa..... (602) 372-2000	North Valley..... (602) 372-2000
Arcadia Biltmore..... (602) 372-6300	Highland..... (602) 372-8300	San Marcos..... (602) 372-3400
Arrowhead..... (602) 372-2000	Ironwood..... (928) 683-2651	San Tan..... (602) 372-3400
Country Meadows..... (602) 372-8000	Kyrene..... (602) 372-3400	South Mountain..... (602) 372-6300
Desert Ridge..... (602) 372-7100	Manistee..... (602) 372-2000	University Lakes..... (602) 372-3400
Downtown..... (602) 372-6300	Maryvale..... (623) 245-0432	West McDowell..... (602) 372-6300
Dreamy Draw..... (602) 372-7000	McDowell Mountain..... (602) 372-7000	West Mesa..... (480) 964-2958
East Mesa..... (480) 985-0188	Moon Valley..... (602) 372-7000	White Tank..... (623) 386-4822
Encanto..... (602) 372-6300	North Mesa..... (480) 926-9731	